

Louisiana Department of Public Safety and Corrections
WEBSITE STATEMENTS, NOTICES & DISCLAIMERS

American with Disability Act (ADA) Compliance

It is the policy of the Department to maintain compliance with the Americans with Disabilities Act (ADA), a Civil Rights Law which requires accessibility to programs, services and activities to individuals with disabilities and prohibits discrimination. The Department provides open and meaningful accommodations request process, which offers resolution to complaints and allegations regarding the ADA. In alignment with our agency's mission, our goal is to offer equal access to all individuals in the areas of education, programming, healthcare, and beyond.

The Office of Disability Services (ODS), is located at the DPS&C's Headquarters Facility in Baton Rouge, Louisiana. The ODS serves our inmate population, staff, contractors, visitors, and citizens with documented qualifying disabilities in their encounters with our agency. We provide these services under the guidelines of Americans with Disabilities Act and its amendments (ADAAA), as well as Section 504 and Section 508 of the Rehabilitation Act of 1973.

Non-Discrimination Disclaimer

The Department complies with all applicable federal civil rights laws and does not discriminate on the basis of race, creed, color, marital status, family/parental status, sexual orientation, gender identity, gender expression, religion, sex, national or ethnic origin, age, disability, genetic information, veteran's status, or any other status or organization protected by state or federal law, in its employment practices, programs and activities surrounding intake admission of individuals who are incarcerated.

For more information or if you believe you have been subject to discrimination or harassment based on a protected status, or you have been subjected to retaliation for participating in a protected activity, please contact Headquarters Human Resources at 225-342-6620 or the ADA Coordinator at ladocadaoffice@la.gov.

Equal Employment Opportunity

Additionally, the Human Resources Department provides support and resource information for employees and applicants with disabilities. Services are available to ensure that individuals with disabilities have an equal opportunity to pursue employment in all aspects and have access to programs, services, and activities offered by the Department.

Web Accessibility Statement

The Department aims to ensure that people with disabilities have equal access to the government services we offer. Our goal is to meet the Web Content Accessibility Guidelines (WCAG) 2.2, Level AA, in accordance with state and federal accessibility regulations. The Department also strives to eliminate barriers to content for visitors with disabilities by implementing requirements that allow for a more inclusive, accessible online experience for all individuals.

Examples of the Department's efforts to improve accessibility include:

- Easy, logical and intuitive navigation

- Access to information in a clear and consistent manner for individuals using screen readers
- Legible fonts and high-contrast colors for easier readability

If you use assistive technology (such as a Braille reader, or a screen reader) and the format of any material on this website interferes with your ability to access information, please contact us [contact us](#). To enable us to respond in a manner most helpful to you, please indicate the nature of your accessibility problem, the preferred format in which to receive the material, the web address of the requested material, and your contact information.

Accessibility Design Guidelines and Compliance Standards

The Department's website platform has been designed to follow these federally mandated accessibility guidelines:

- [Section 508](#) compliance standards and best practices recommended by the World Wide Web Consortium's
- [Web Content Accessibility Guidelines \(WCAG 2.2\)](#) (Level AA) for web accessibility

Some of these practices include:

- Color contrast accessible for those with low vision and color blindness
- Text alternatives for non-text elements when necessary
- Web pages that can be presented without an associated style sheet and will not lose information or structure
- Identified row and column headers in data tables
- Helpful links to download and view information contained on the website

Browser Accessibility Information

Many popular browsers contain built-in accessibility tools. Learn more about the robust suite below:

- [Chrome Accessibility Information](#)
- [Firefox Accessibility Information](#)
- [Microsoft Edge Accessibility Information](#)
- [Safari Accessibility Information](#)

Additional Plug-ins

Adobe Reader is required to view and print PDF documents that appear on this website.

- To download this program for free, visit the [Adobe website](#)
- To read PDF documents with a screen reader, please visit the [Adobe Reader Accessibility website](#) which provides useful tools and resources

Supported Assistive Technology

Downloaded the latest version of the technology tools that can assist you with performing a specific task.

- Job Access with Speech ([JAWS](#)) for Windows is a computer [screen reader](#) program for [Microsoft Windows](#) that allows [blind](#) and visually impaired users to read the screen either with a [text-to-speech](#) output or by a [refreshable Braille display](#).
- NonVisual Desktop Access ([NVDA](#)) for Windows is a free, open-source screen reader for the Microsoft Windows operating system

- [VoiceOver](#) for Mac OS X is built-in screen reader for Mac OS that speaks descriptions of items on your screen and allows you to control your computer using just your keyboard or trackpad gestures
- Keyboard-Only Navigation allow you to navigate without a mouse and relies primarily on the Tab key, arrow keys, and system-wide shortcut combinations. By moving focus sequentially across your screen and utilizing modifier keys (like Ctrl on Windows or Cmd on Mac), you can perform every action a mouse does.

Linking Statement

The doc.la.gov provides links and hypertext links to external websites for state agencies and other public sector resources and pages containing information created and maintained by public and private organizations other than doc.la.gov. These websites links are not controlled, maintained, or regulated by the Department or any organization affiliated with the Department, and as is not responsible for the content of those websites.

Hypertext links may be created by doc.la.gov if it determines that establishing the external link will be consistent with assisting or furthering the purpose of this website, which is to significantly and diligently promote public service to citizens and businesses. Use of information obtained from those websites is voluntary, and reliance on that information should only be undertaken after an independent review of its accuracy. Reference at those websites to any specific commercial product, process, or service by trade name, trademark, or otherwise does not constitute or imply endorsement, recommendation, or favoring by doc.la.gov. Once you click the link or hypertext link to another site, you are subject to the privacy policy of that site.

Children's Online Privacy Protection Act

The Department's website is not directed to children under 13 and does not knowingly collect personal information from children. Children younger than 13 are not eligible to use services that require submission of personal information and should not submit any personal information to doc.la.gov. If you are a child younger than 13, you can use this website only if used together with your parents or guardians. Seek guidance from you parents or guardians if you are younger than 13. The Department encourages parents and teachers who are involved in children's Internet explorations. It is particularly important for parents to guide their children when children are asked to provide personal information online.

- Furthermore, doc.la.gov does not sell products or services for purchase by children. The website specifically asks children, as noted above to get their parents' permission before providing any information online and hopes parents will always be involved in those decisions.
- In the event children unknowingly provide information through the doc.la.gov website, it is only used to enable us to respond to the writer and not to create profiles of children.

Privacy Statement

The Department is committed to maintaining the privacy and security of any collected confidential or highly sensitive personal information. Your privacy is of vital importance to the Department. The privacy notice has been adopted to address the collection, use, and dissemination of personal information by DPS&C. This notice is subject to change over time, as the technologies utilized to provide services via the Internet continue to develop and evolve. Despite changes in technology, any alterations to this notice will not affect the Department's commitment to privacy.

Data Collection and Storage Statement

The Department only collects the minimum amount of information necessary to serve our customers. If you do nothing during your visit but browse through the doc.la.gov website to read web pages or download information, doc.la.gov will automatically gather and store certain information about your visit. Your web browser software transmits most of this information to the Department; however, this information does not identify you personally. The doc.la.gov will collect no personal information about you when you visit its website unless you voluntarily choose to provide that information by entering information in an online form, sending an e-mail, registering for an account, request to receive notifications, or by performing an online service transaction using an assigned user ID and password.

Data Protection

This website and systems used to support this site comply with [Louisiana's Information Security Policy](#).

Social Media

The Department uses third-party social media sites, which have terms of services and policies that are not governed by doc.la.gov or the State of Louisiana however it is the goal of the Department to ensure that the content complies with required accessibility standards.

Website Updates & Changes

The Department reserves the right to update or change website content, and any update requests should be sent to the Communications Team at doc-webmaster@la.gov.

Website Feedback and Concerns

DPS&C is continuously working to increase accessibility standards and meet all levels of accessibility conformance and guidelines. If you have difficulty accessing or using the website or have any comments or feedback, please contact the [Communications Team](#). If you wish to express any accessibility concerns beyond our technical assistance and support team, the Department's ADA Director can be reached using the contact information below.

Contact Us

Louisiana Department of Public Safety & Corrections

Office of Disability Services (ODS)

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