

# FOR IMMEDIATE RELEASE

LOUISIANA DEPARTMENT OF PUBLIC SAFETY AND CORRECTIONS  
Secretary Gary Westcott



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## **Options for Family and Friends to Send Inmates Money**

*Multiple ways are available, however Cash App is not one of them*

Baton Rouge, LA – The Louisiana Department of Public Safety & Corrections would like to inform the public about the approved ways to send money to individuals who are incarcerated at state-operated correctional facilities, which does not include unauthorized methods via mobile platforms such as Cash App, Venmo, PayPal or Chime. Sending funds through the appropriate channels reduces the risk of potential illegal or fraudulent activities surrounding inmates.

Currently, there are five available options that family and friends with loved ones who are incarcerated can use to send money.

1. Money orders sent via mail through the U.S. postal service,
2. Walk-up locations for MoneyGram or any other place that displays the MoneyGram logo,
3. Internet utilizing JPay at [www.jpays.com](http://www.jpays.com),
4. Telephone by calling 1-800-574-579,
5. Lobby kiosks located in visiting areas at state-operated correctional facilities.

Each method involves fees, has restrictions on the amount that can be sent, as well as a designated processing time before the person who is incarcerated can receive the funds.

“We encourage families to support their loved ones financially but to do so through safe and authorized ways,” said Seth Smith, chief of operations, Louisiana Department of Public Safety and Corrections. “We’re asking the public to use those proper channels to send their loved ones money, as it will help curb possible illegal actions.”

For more information about the approved ways to send money, information on visitation, dress code or items considered contraband, visit [www.doc.la.gov](http://www.doc.la.gov).

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