

FOR IMMEDIATE RELEASE

LOUISIANA DEPARTMENT OF PUBLIC SAFETY AND CORRECTIONS
Secretary Gary Westcott



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Department of Public Safety and Corrections Implements Updated Media Inquiry Process *Communications team outlines standardized protocol to improve coordination with news outlets*

BATON ROUGE, La. — Over the past year, the Louisiana Department of Public Safety and Corrections (DPS&C) has made significant progress in strengthening its working relationship with local, state, national, and international news outlets, with a continued focus on customer service, responsiveness, and transparency.

The DPS&C's communications team includes Communications Director Tiffany Dickerson and Press Secretary Falon Brown. Media inquiries will be addressed in the order they are received, with responses provided Monday through Friday from 8 a.m. to 4:30 p.m. Exceptions to this protocol may be made in the event of an emergency.

Effective immediately due to the high volume of media inquiries received daily, media inquiries must be sent in writing to doccommunications@la.gov. We kindly ask that all media inquiries be directed to this email address. Media inquiries that are sent by phone call, voicemail, or text message will not be processed.

Please avoid sending multiple emails or follow-up questions regarding your initial request. Multiple requests from reporters from the same media outlet will be treated as one response. To avoid delays, include all relevant details and a deadline in your initial request. Media inquiries should only be sent to the department's communications team and not directed to leadership or staff.

The department will make every effort to respond promptly; however, turnaround times may vary depending on the nature of the request.

The department will continue working collaboratively with the media to provide transparent, accurate information. Reports containing misinformation or inaccuracies may be addressed by the department as appropriate. Moving forward, the DPS&C will evaluate requests for in-person interviews based on operational, security, and logistical considerations, and will apply these criteria consistently and without regard to viewpoint.

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