Department of Public Safety and Corrections
Corrections Services

Strategic Plan
FY 2020-2021 to 2024-2025

Appendices

STRATEGY ANALYSIS CHECKLIST

The Department has utilized the Strategy Analysis Checklist as each goal, objective, and strategy has been developed. This is an aggregate checklist for the entire plan; individual checklists are available upon request.

<u>Yes</u>   **Analysis**

    <u>x</u>   Cost/benefit analysis conducted

    <u>x</u>   Financial or performance audit used (OPB and Legislative Auditor)

    <u>x</u>   Benchmarking for best management practices used (national/Southern Region)

    <u>x</u>   Act 160 reports used

    <u>x</u>   Other analysis or evaluation tools used (Accreditation Reports)

    <u>x</u>   Impact on other strategies considered

    <u>x</u>   Stakeholders identified and involved

<u>Yes</u>   **Authorization**

    <u>x</u>   Authorization exists

    _   Authorization needed

<u>Yes</u>   **Organization Capacity**

    <u>x</u>   Needed structural or procedural changes identified

    <u>x</u>   Resource needs identified

    <u>x</u>   Strategies developed to implement needed changes or address resource needs

    <u>x</u>   Responsibility assigned

<u>Yes</u>   **Time Frame**

    _   Already ongoing

    _   New, startup date estimated

    <u>x</u>   Lifetime of strategy identified

<u>Yes</u>   **Fiscal Impact**

    <u>x</u>   Impact on operating budget

    _   Impact on capital outlay budget

    <u>x</u>   Means of finance identified

<u>x</u>   Return on investment determined to be favorable

PRIMARY PERSON BENEFITING FROM EACH OBJECTIVE

	Governor	Legislature	Victims	Law Enforcement Entities	Offenders	Citizens	HR Policies Women and Children	Public Safety	Workforce Planning	Better Health
Secretary – Executive										
I.1	x	x	x	x	x	x	x	x		
II.1			x	x	x			x		
II.2			x	x	x	x		x		
III.1		x	x	x	x	x		x		x
III.2	x	x	x	x	x	x		x		x
Secretary - Office of Management & Finance										
I.1		x			x	x	x	x		
I.2		x			x	x		x		
Secretary - Office of Adult Services										
I.1		x			x			x		x
II.1					x			x	x	
III.1		x	x	x	x	x		x		
III.2		x	x	x	x			x		
III.3		x	x	x	x	x		x		
IV.1			x	x		x		x		
V.1					x			x		x
V.2					x			x		x
V.3			x	x	x	x		x		
VI.1			x	x	x			x		
Secretary - Board of Pardons										
I.1	x	x	x	x	x	x		x		
Secretary - Board of Parole										
I.1			x	x		x		x		

	Governor	Legislature	Victims	Law Enforcement Entities	Offenders	Citizens	HR Policies Women and Children	Public Safety	Workforce Planning	Better Health
Correctional Facilities – Administration										
I.1				x	x		x	x		
Correctional Facilities – Incarceration										
I.1		x	x	x	x	x		x		
II.1		x	x	x	x			x	x	
III.1		x	x	x	x			x		x
IV.1			x	x	x		x	x		
Probation and Parole – Administration and Support										
I.1		x	x	x	x		x	x		
Probation and Parole – Field Services										
I.1		x	x	x	x		x	x		
I.2		x	x	x	x	x	x	x		
Local Housing of State Adult Offenders										
I.1		x	x	x	x			x		
Adult Work Release										
I.1		x	x	x	x			x		
Reentry (Local Level)										
I.1		x	x	x	x	x		x		
Prison Enterprises										
I.1					x					
I.2					x					
I.3					x					
II.1		x			x	x		x		
III.1		x			x	x				

Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective I.1:   Ensure that 100% of Department institutions and functions achieve accreditation with the American Correctional Association (ACA) through 2025.

Indicator Name: Percentage of Department institutions and functions with ACA accreditation.

Indicator LaPAS PI Code: 1485

1. **Type and Level**: Key; Quality.

2. **Rationale, Relevance, Reliability:** ACA accreditation forms the foundation of the Department's operations and is a continuing catalyst for productive change. In order to maintain accreditation, a unit must be found in compliance with 100% of the mandatory standards and a minimum of 90% of the non-mandatory standards.

3. **Use:** ACA standards can be used by internal management as a benchmark for departmental performance. Standards are also used for performance-based budgeting purposes to identify savings that arise from compliance with standards (for example, significant savings in insurance premiums).

4. **Clarity:** ACA = American Correctional Association.

5. **Data Source, Collection, and Reporting:** Office of the Secretary.

6. **Calculation Methodology:** Divide the number of Departmental institutions and functions with ACA accreditation by the total number of Departmental institutions.

7. **Scope:** Displays as a total for the Department and again by function.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Accreditation involves an initial audit during which a unit is measured according to sets of mandatory and non-mandatory standards.

10. **Responsible Person:**
    Seth Smith, Chief of Operations, Division of Prison Operations sethsmith@corrections.state.la.us, Phone: 225-342-9711.

Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective II.1:   Increase communications with crime victims and the number of offenders participating in accountability exercises or dialogue on an annual basis by 1% by 2025.

Indicator Name: Number of crime victim notification requests (first contacts only).

Indicator LaPAS PI Code: 10708

1. **Type and Level:** Key; Output.

2. **Rationale, Relevance, Reliability:** Law and policy provide that victims are treated with dignity, respect, courtesy and sensitivity, and that rights extended to victims are honored and protected in a manner no less vigorous than the protection afforded criminal defendants (R.S. 46:1841). The Crime Victims Services Bureau operated within the DPS&C provides crime victims and their family members information about the offender who caused them harm.

3. **Use:** Used for internal decision making.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Office of the Secretary, Crime Victim Services Bureau collects this information on a monthly basis through the C-05-001 report.

6. **Calculation Methodology:** Cumulative count of first contact notification requests.

7. **Scope:** Aggregate.

8. **Caveats:** The data reflects only first contact notification responses.

9. **Accuracy, Maintenance, Support:** Yes.

10. **Responsible Person:**
    Gail Guerin, Director of Crimes Victims Services Bureau,
    gailguerin@corrections.state.la.us

Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective II.1: Increase communications with crime victims and the number of offenders participating in accountability exercises or dialogue on an annual basis by 1% by 2025.

Indicator Name: Number of crime victims notified of release from custody (full term, death, other).

Indicator LaPAS PI Code: 25435

1. **Type and Level:** General Performance; Output.

2. **Rationale, Relevance, Reliability:** Law and policy provide that victims are treated with dignity, respect, courtesy and sensitivity, and that rights extended to victims are honored and protected in a manner no less vigorous than the protection afforded criminal defendants (R.S. 46:1841). The Crime Victims Services Bureau operated within the DPS&C provides crime victims and their family members information about the offender who caused them harm.

3. **Use:** Used for internal decision making.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Office of the Secretary, Crime Victim Services Bureau collects this information on a monthly basis through the C-05-001 report.

6. **Calculation Methodology:** Cumulative count of first contact notification requests.

7. **Scope:** Aggregate.

8. **Caveats:** The data reflects only first contact notification responses.

9. **Accuracy, Maintenance, Support:** Yes.

10. **Responsible Person:**
    Gail Guerin, Director of Crimes Victims Services Bureau,
    gailguerin@corrections.state.la.us

Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective III.1:   Increase reentry and pre-release preparation for offenders housed in state prison facilities on an annual basis.

Indicator Name: Number enrolled in certified treatment and rehabilitation programming.

Indicator LaPAS PI Code: NEW

1. **Type and Level:** General Performance; Output.

2. **Rationale, Relevance, Reliability:** Louisiana law and DPS&C policy provide that persons released from incarceration with the DPS&C are provided with certain fundamental resources in order to appreciably increase the likelihood of successful reentry into society.

3. **Use:** Used for internal decision making.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001

6. **Calculation Methodology:**   Number of offenders who were enrolled in certified treatment and rehabilitation programming.

7. **Scope:** Aggregate.

8. **Caveats:** None

9. **Accuracy, Maintenance, Support:** Valid

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective III.2: Increase the number of local level reentry and day reporting centers and increase the number of local Certified Treatment and Rehabilitative Programs on an annual basis.

Indicator Name: Number of local reentry centers.

Indicator LaPAS PI Code: 25437

1. **Type and Level:** General Performance; Output.

2. **Rationale, Relevance, Reliability:** Shows the actual number of local reentry centers

3. **Use:** Used for internal decision making.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001

6. **Calculation Methodology:** Summation of the number of local reentry centers.

7. **Scope:** OTS Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective III.2:   Increase the number of local level reentry and day reporting centers and increase the number of local Certified Treatment and Rehabilitative Programs on an annual basis.

Indicator Name: Number of local day reporting centers.

Indicator LaPAS PI Code: 25438

1. **Type and Level:** General Performance; Output.

2. **Rationale, Relevance, Reliability:** Shows the actual number of local day reporting centers.

3. **Use:** Used for internal decision making.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001

6. **Calculation Methodology:** Summation of the number of local day reporting centers.

7. **Scope:** OTS Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective III.2:   Increase the number of local level reentry and day reporting centers and increase the number of local Certified Treatment and Rehabilitative Programs on an annual basis.

Indicator Name: Number of Certified Treatment and Rehabilitative Programs.

Indicator LaPAS PI Code: 25439

1. **Type and Level:** General Performance; Output.

2. **Rationale, Relevance, Reliability:** Shows the actual number of Certified Treatment and Rehabilitative Programs.

3. **Use:** Used for internal decision making.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001

6. **Calculation Methodology:** Summation of the number of Certified Treatment and Rehabilitative Programs.

7. **Scope:** OTS aggregate

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective IV.2:   Develop and implement a program for awarding reinvestment funds to community organizations that provide transitional services for state inmates releasing from prison to parole supervision.

Indicator Name: Percentage of savings reinvested

Indicator LaPAS PI Code: NEW

1. **Type and Level:** General Performance; Output.

2. **Rationale, Relevance, Reliability:** Shows the percentage of total savings reinvested annually.

3. **Use:** Used for internal decision making.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001

6. **Calculation Methodology:** Percentage of the total amount of annual savings.

7. **Scope:** Aggregate

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Thomas Bickham, Undersecretary, tbickham@corrections.state.la.us

Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective IV.2:   Develop and implement a program for awarding reinvestment funds to community organizations that provide transitional services for state inmates releasing from prison to parole supervision.

Indicator Name: Percentage of offenders housed in the local level participating in programs.

Indicator LaPAS PI Code: NEW

1. **Type and Level:** General Performance; Output.

2. **Rationale, Relevance, Reliability:** Shows the percentage of offenders participating in transitional programs.

3. **Use:** Used for internal decision making.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001

6. **Calculation Methodology:** Percentage of the offenders housed at the local level that are participating in these programs.

7. **Scope:** Aggregate

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Thomas Bickham, Undersecretary, tbickham@corrections.state.la.us

Performance Indicator Documentation

Program: Division of Administrative Services

Activity: Division of Administrative Services

Objective I.1:   Reduce by 1% the percentage of budget units having repeat audit findings from the Legislative Auditor by 2025.

Indicator Name: Percentage of budget units having repeat audit findings from the Legislative Auditor.

Indicator LaPAS PI Code: 6514

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** Shows areas of concern based on areas of focus provided by the Legislative Auditor.

3. **Use:**   Budget units that have repeat audit findings are serious areas of concern. Additional controls and resources must be implemented or allocated to correct the problem. Provides a guide for resource allocation and decision making.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Legislative Auditor.

6. **Calculation Methodology:** Divide total number of budget units having repeat findings by total units.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Legislative Audit report.

10. **Responsible Person:**
    Thomas Bickham, Undersecretary, tbickham@corrections.state.la.us.

Performance Indicator Documentation

Program: Division of Administrative Services

Activity: Division of Administrative Services

Objective I.2:   Receive the maximum possible credit from the Office of Risk Management on annual premiums.

Indicator Name: Percentage of annual premium credit from the Office of Risk Management.

Indicator LaPAS PI Code: 20666

1. **Type and Level:** Key; Output.

2. **Rationale, Relevance, Reliability:** This indicator provides insight into the safety and security of Corrections facilities and operations. If the Department is unable to achieve 100% credit, it indicates that there are risk management issues that need to be addressed. In addition, the dollars that are returned to the Department can be utilized as additional resources for areas needing funding.

3. **Use:** This is used for internal decision making as well as for performance-based budgeting.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Office of Risk Management.

6. **Calculation Methodology:** Summation of premium dollars.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Elaine Leibenguth, Budget Director, elaineleibenguth@corrections.state.la.us

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective I.1:   Maintain the adult offender institution population in state prisons at a minimum of 99% of design capacity through 2025.

Indicator Name: Total bed capacity, all adult institutions, at end of fiscal year.

Indicator LaPAS PI Code: 1493

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** Numerous factors affect the number of persons incarcerated and the demand for prison beds. Changes in society's expectations reflected in new and amended laws directly affect the number and type of admissions to incarceration, the length of sentence to be served, and the number of beds needed to accommodate the numbers. There must be enough bed capacity to accommodate all offenders in adult institutions.

3. **Use:** Total bed capacity is used for internal decision making to effectively manage and allocate resources and if necessary, the redistribution of offender population. It can also be used to ensure that policy regarding bed space requirements is being followed.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Total bed capacity is reported via the monthly current State inmate population report.

6. **Calculation Methodology:** Summation of the number of beds from all adult institutions.

7. **Scope:** Displayed by institution.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Secretary's Office provides this data for the Department.

10. **Responsible Person:**
    Seth Smith, Chief of Operations, Division of Prison Operations
    sethsmith@corrections.state.la.us, Phone: 225-342-9711.

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective I.1:   Maintain the adult offender institution population in state prisons at a minimum of 99% of design capacity through 2025.

Indicator Name: Offender population as a percentage of maximum design capacity.

Indicator LaPAS PI Code: 1494

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** Operating at or very near to capacity ensures maximum space/cost efficiency. This also ensures that the institutions are operating at maximum design capacity.

3. **Use:** This is used for internal decision making to effectively manage and allocate resources and if necessary, the redistribution of offender population. It can also be used to ensure that policy regarding bed space requirements is being followed. This is also an important factor in making budgeting decisions and projections.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Total bed capacity is reported via the monthly current State inmate population report.

6. **Calculation Methodology:** Divide offender population by maximum design capacity.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Seth Smith, Chief of Operations, Division of Prison Operations
    sethsmith@corrections.state.la.us, Phone: 225-342-9711.

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective I.1:   Maintain the adult offender institution population in state prisons at a minimum of 99% of design capacity through 2025.

Indicator Name: Average cost per day per offender bed

Indicator LaPAS PI Code: 10744, 10745, 10746, 10747, 10749, 10748, 10750, 10751, 10752, 20669, 20667, 10668, 10754, 10756, and 10757

1. **Type and Level:** General Performance; Efficiency.

2. **Rationale, Relevance, Reliability:** Shows the cost per day per offender bed. The Adult Services Program will maximize capacity utilization.

3. **Use:** Can be used by management to determine if there are staffing needs and to measure efficient use of resources.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Performance Indicator spreadsheet; various.

6. **Calculation Methodology:** Divide the total cost by number of offenders by number of days in the year.

7. **Scope:** Displayed by institution.

8. **Caveats:** Updated quarterly on Performance Indicator Matrix.

9. **Accuracy, Maintenance, Support:** Department monthly reports.

10. **Responsible Person:**
    Elaine Leibenguth, Budget Director, elaineleibenguth@corrections.state.la.us.

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective II.1:   Increase the number of offenders housed in both state institutions and local jails receiving HiSET and Industry Based Certifications by 5% by 2025.

Indicator Name: System-wide number receiving HiSET.

Indicator LaPAS PI Code: 1509

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** Education is a key component in reducing recidivism. Offenders who possess the characteristics that allow them to successfully function in an educational setting and complete an educational program are more likely to be able to function in society upon release and not recidivate.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** HiSET = High School Equivalency.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Summation of the number receiving HiSET from all adult institutions.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Persons:**
    Darrel Vannoy, Warden, LSP, dvannoy@corrections.state.la.us;
    Sandy McCain, Warden, RLCC, smccain@corrections.state.la.us;
    Frederick Boutte, Warden, LCIW, frederickboutte@corrections.state.la.us;
    Keith Cooley, Warden, ALC, kcooley@corrections.state.la.us;
    Dusty Bickham, Warden, DCI, dustybickham@corrections.state.la.us;
    Tim Hooper, Warden, EHCC, thooper@corrections.state.la.us;
    Jerry Goodwin, Warden, DWCC, jgoodwin@corrections.state.la.us;
    Robert Tanner, Warden, RCC, rtanner@corrections.state.la.us.

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective II.1:   Increase the number of offenders housed in both state institutions and local jails receiving HiSET and Industry Based Certifications by 5% by 2025.

Indicator Name: System-wide number receiving post-secondary certificate.

Indicator LaPAS PI Code: 1511

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** Education is a key component in reducing recidivism. Offenders who possess the characteristics that allow them to successfully function in an educational setting and complete an educational program are more likely to be able to function in society upon release and not recidivate.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:**   Summation of the number receiving post-secondary certificates from all adult institutions.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Party:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective II.1:   Increase the number of offenders housed in both state institutions and local jails receiving HiSET and Industry Based Certifications by 5% by 2025.

Indicator Name: Percentage of the eligible population participating in educational activities.

Indicator LaPAS PI Code: 6517

1. **Type and Level:** Key; Output.

2. **Rationale, Relevance, Reliability:** Measures the interest in adult basic education programs.

3. **Use:** Allows for trend analysis to determine interest in adult education programs and what can be done to increase the interest.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Calculate eligible participating divided by eligible population.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Trend analysis in Department meetings.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective II.1:   Increase the number of offenders housed in both state institutions and local jails receiving HiSET and Industry Based Certifications by 5% by 2025.

Indicator Name: Percentage of the eligible population on a waiting list for educational activities.

Indicator LaPAS PI Code: 6518

1. **Type and Level:** Key; Output.

2. **Rationale, Relevance, Reliability:** Measures the interest in adult basic education programs.

3. **Use:** Allows for a trend analysis to determine budgeting needs for adult education.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Divide eligible population on waiting list by eligible population.

7. **Scope:** Displayed by institution.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Trend analysis in Department meetings.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective II.1:   Increase the number of offenders housed in both state institutions and local jails receiving HiSET and Industry Based Certifications by 5% by 2025.

Indicator Name: Percentage of the eligible population enrolled in post-secondary programs.

Indicator LaPAS PI Code: 25442

1. **Type and Level:** Key; Output.

2. **Rationale, Relevance, Reliability:** Measures the interest in adult basic education programs.

3. **Use:** Allows for trend analysis to determine interest in adult education programs and what can be done to increase the interest.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Calculate eligible enrolled divided by eligible population.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Trend analysis in Department meetings.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective II.1:   Increase the number of offenders housed in both state institutions and local jails receiving HiSET and Industry Based Certifications by 5% by 2025.

Indicator Name: Percentage of offenders released who earned high school diploma, HiSET, or post-secondary certificate while incarcerated.

Indicator LaPAS PI Code: 20670

1. **Type and Level:** Key; Output.

2. **Rationale, Relevance, Reliability:** Measures the interest in adult basic education programs.

3. **Use:** Allows for a trend analysis to determine budgeting needs for adult education.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Divide eligible population on waiting list by eligible population.

7. **Scope:** Displayed by institution.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Trend analysis in Department meetings.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective II.1:   Increase the number of offenders housed in both state institutions and local jails receiving HiSET and Industry Based Certifications by 5% by 2025.

Indicator Name: Average monthly enrollment in adult basic education program.

Indicator LaPAS PI Code: 1508

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the monthly enrollment in adult basic education program. Prepares offenders for release through implementation of innovative programs and initiatives. The Division of Prison Operations Program will provide basic/broad-based educational programs to adult offenders who are motivated to take advantage of these services and have demonstrated behavior that would enable them to function within an educational setting.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.

6. **Calculation Methodology:** Divide the number of monthly enrollment of adult basic education programs by the number of days in the year.

7. **Scope:** OTS Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Trend analysis in department meetings.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective II.1: Increase the number of offenders housed in both state institutions and local jails receiving HiSET and Industry Based Certifications by 5% by 2025.

Indicator Name: System-wide average monthly enrollment in post-secondary programs.

Indicator LaPAS PI Code: 1510

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the monthly enrollment in post-secondary programs. Prepares offenders for release through implementation of innovative programs and initiatives. The Division of Prison Operations Program will provide basic/broad-based educational programs to adult offenders who are motivated to take advantage of these services and have demonstrated behavior that would enable them to function within an educational setting.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.

6. **Calculation Methodology:** Divide the number of monthly enrollments in post-secondary programs by the days in the year.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective II.1: Increase the number of offenders housed in both state institutions and local jails receiving HiSET and Industry Based Certifications by 5% by 2025.

Indicator Name: System-wide average monthly enrollment in literacy program.

Indicator LaPAS PI Code: 1512

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the monthly enrollment in post-secondary programs. Prepares offenders for release through implementation of innovative programs and initiatives. The Division of Prison Operations Program will provide basic/broad-based educational programs to adult offenders who are motivated to take advantage of these services and have demonstrated behavior that would enable them to function within an educational setting.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.

6. **Calculation Methodology:** Divide the number of monthly enrollments in literacy programs by the days in the year.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective II.1: Increase the number of offenders housed in both state institutions and local jails receiving HiSET and Industry Based Certifications by 5% by 2025.

Indicator Name: Percentage of population assigned to prison skilled trades (maintenance) jobs that are within 3 years of transitional work program eligibility date.

Indicator LaPAS PI Code: NEW

1. **Type and Level:** Key; Output.

2. **Rationale, Relevance, Reliability:** Measures the interest in prison skilled trades (maintenance) jobs.

3. **Use:** Allows for a trend analysis to determine budgeting needs.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Divide eligible population assigned by eligible population.

7. **Scope:** Displayed by institution.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Trend analysis in Department meetings.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective III.1:   Reduce recidivism by 5% by 2025.

Indicator Name: Recidivism rate for adult offenders system-wide.

Indicator LaPAS PI Code: 10770, 23447

1. **Type and Level:** Key, General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Recidivism is a true outcome measure of the effectiveness of the programs of the Department of Corrections.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of adult offenders who return to custody following a conviction for a new felony or technical revocation of supervision after having been released from incarceration. (Five years after release)

    Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for "consistent and meaningful correctional performance measures for adult prisons" across the nation. http://www.asca.net/

    The calculation methodology changes are:

    1.   An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)

    2.   An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)

3.   An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)

7.   **Scope:** Aggregate.

8.   **Caveats:** Data on recidivism must be analyzed over a period of years in order to be meaningful. Because this data is reported as a system-wide number, it will be reported under Division of Prison Operations. (Five years after release.)

9.   **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
     Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective III.1:   Reduce recidivism by 5% by 2025.

Indicator Name: Recidivism rate for offenders housed in state correctional facilities.

Indicator LaPAS PI Code: 24350

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** Recidivism is a true outcome measure of the effectiveness of the programs of the Department of Corrections.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of adult offenders who return to custody following a conviction for a new felony or technical revocation of supervision after having been released from incarceration. (Five years after release)

Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for "consistent and meaningful correctional performance measures for adult prisons" across the nation. http://www.asca.net/

The calculation methodology changes are:

1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)

2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)

3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)

7. **Scope:** Aggregate.

8. **Caveats:** Data on recidivism must be analyzed over a period of years in order to be meaningful. Because this data is reported as a system-wide number, it will be reported under Division of Prison Operations. (Five years after release.)

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Local Housing of Adult Offenders

Activity: Local Housing of Adult Offenders

Objective III.1: Reduce recidivism by 5% by 2025.

Indicator Name: Recidivism rate for offenders housed in local facilities.

LaPAS PI Code: 20640

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** The recidivism rate is about the same for inmates residing in correctional facilities and in the Local Housing of Adult Offenders program. Therefore, in terms of major outcomes, this is a cost-effective alternative to traditional housing.

3. **Use:** Used in internal decision making and performance-based budgeting purposes.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** OTS.

6. **Calculation Methodology:** Summation of the number of inmates housed in local facilities that recidivate. (Five years after release).

   Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for "consistent and meaningful correctional performance measures for adult prisons" across the nation. http://www.asca.net/.

   The calculation methodology changes are:

   1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)

   2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)

3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective III.1:   Reduce recidivism by 5% by 2025.

Indicator Name: Of total releases, percentage of total offender population enrolled in pre-release program.

Indicator LaPAS PI Code: 24351

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** Louisiana law and DPS&C policy provide that persons released from incarceration with the DPS&C are provided with certain fundamental resources in order to appreciably increase the likelihood of successful reentry into society.

3. **Use:** Internal decision making.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** Information is collected through the C-05-001 monthly reporting process.

6. **Calculation Methodology:** Percentage of all releasing offenders who were referred to community resources for housing.

7. **Scope:** Aggregate.

8. **Caveats:** None

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective III.1: Reduce recidivism by 5% by 2025.

Indicator Name: Of total releases, percentage of offenders who require community resources for mental health counseling/ substance abuse treatment.

Indicator LaPAS PI Code: 24352

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** Louisiana law and DPS&C policy provide that persons released from incarceration with the DPS&C are provided with certain fundamental resources in order to appreciably increase the likelihood of successful reentry into society.

3. **Use:** Internal decision making.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** Information is collected through the C-05-001 monthly reporting process.

6. **Calculation Methodology:** Percentage of all releasing offenders for who were referred to community resources for mental health counseling/treatment.

7. **Scope:** Aggregate.

8. **Caveats:** None

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective III.2:   Reduce recidivism for educational participants by 5% by 2025.

Indicator Name: Recidivism rate of offenders participating in educational programs.

Indicator LaPAS PI Code: 20676, 23444

1. **Type and Level:** Key, General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Recidivism is a true outcome measure of the effectiveness of the programs.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of offenders that return to incarceration divided by the number released for those participating in educational programs. (Five years after release)

    Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for "consistent and meaningful correctional performance measures for adult prisons" across the nation. http://www.asca.net/

    The calculation methodology changes are:

    1.   An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)

    2.   An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)

3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)

7. **Scope:** Aggregate.

8. **Caveats:** Data on recidivism must be analyzed over a period of years in order to be meaningful.

9. **Accuracy, Maintenance, Support:** OTS computation

10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective III.2:   Reduce recidivism for educational participants by 5% by 2025.

Indicator Name: Number of offenders released annually.

Indicator LaPAS PI Code: 20680

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Prepare offenders for release through implementation of innovative programs and initiatives by increasing participation in educational programs that give offenders a graduated transition into the community.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of the number of offender released annually.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective III.2:   Reduce recidivism for educational participants by 5% by 2025.

Indicator Name: Number of offenders returned annually.

Indicator LaPAS PI Code: 20681

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Prepare offenders for release through implementation of innovative programs and initiatives by increasing participation in educational programs that give offenders a graduated transition into the community.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of the number of offender returned annually.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective III.3:   Reduce the recidivism rate for sex offenders by 2% by 2025.

Indicator Name: Recidivism for sex offenders.

Indicator LaPAS PI Code: 20665, 23448

1. **Type and Level:** Key, General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Recidivism is the true outcome measure of the effectiveness of the programs targeted to sex offenders.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of sex offenders who return to custody following a conviction for a new felony or technical revocation of supervision after having been released from incarceration. (Five years after release)

    Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for "consistent and meaningful correctional performance measures for adult prisons" across the nation. http://www.asca.net/

    The calculation methodology changes are:

    1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)

    2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)

3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)

7. **Scope:** Aggregate.

8. **Caveats:** Data on recidivism must be analyzed over a period of years in order to be meaningful.

9. **Accuracy, Maintenance, Support:** Yes.

10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective III.3:   Reduce the recidivism rate for sex offenders by 2% by 2025.

Indicator Name: Number of sex offenders released who were reviewed by the Sex Offender Assessment Panel prior to release.

Indicator LaPAS PI Code: 25443

1. **Type and Level:** General Performance, Output.

2. **Rationale, Relevance, Reliability:** Shows the number of sex offenders who were reviewed by the Sex Offender Assessment Panel prior to their release.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of the number of sex offenders who were reviewed by the Sex Offender Assessment Panel prior to release

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective III.3: Reduce the recidivism rate for sex offenders by 2% by 2025.

Indicator Name: Number of offenders reviewed by the Sex Offender Assessment Panel who were recommended to sentencing court for consideration of designation as sexual violent predator and/or child sexual predator.

Indicator LaPAS PI Code: 25444

1. **Type and Level:** General Performance, Output.

2. **Rationale, Relevance, Reliability:** Shows the number of offenders reviewed by the Sex Offender Assessment Panel who were recommended to sentencing court for consideration of designation as sexual violent predator and/or child sexual predator.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of the number of offenders reviewed by the Sex Offender Assessment Panel who were recommended to sentencing court for consideration of designation as sexual violent predator and/or child sexual predator.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective IV.1:   Reduce and maintain the number of escapes from state prisons to zero by 2025, and apprehend all escapees at large.

Indicator Name: Number of escapes.

Indicator LaPAS PI Code: 24353

1. **Type and Level:**   Key; Outcome.

2. **Rationale, Relevance, Reliability:**   Number of escapes shows the effectiveness of the security that is in place.

3. **Use:** Allows trend analysis to determine increases or decreases in security and staff.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Summation of the number of escapes.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** C-05-001.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective IV.1:   Reduce and maintain the number of escapes from state prisons to zero by 2025, and apprehend all escapees at large.

Indicator Name: Number of apprehensions.

Indicator LaPAS PI Code: 24354

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the number of apprehensions of escapees at adult institutions.

3. **Use:** Provides the number of apprehensions of escapees at adult institutions.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Summation of the number of apprehensions of escapees.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** C-05-001.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.1:   To provide all non-primary health care service needs of the offenders including but not limited to emergency, inpatient, diagnostic, procedures, and specialist visits using evidenced based clinical guidelines and cost containment practices.

Indicator Name: Number of on-site specialist visits completed.

Indicator LaPAS PI Code: NEW

1.   **Type and Level:** General Performance; Outcome.

2.   **Rationale, Relevance, Reliability:** To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner.

3.   **Use:** Provides the number of on-site specialist visits completed.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6.   **Calculation Methodology:** Summation of the number of on-site specialist visits completed.

7.   **Scope:** Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** C-05-001.

10.   **Responsible Person:**
      Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.1:   To provide all non-primary health care service needs of the offenders including but not limited to emergency, inpatient, diagnostic, procedures, and specialist visits using evidenced based clinical guidelines and cost containment practices.

Indicator Name: Number of off-site specialist visits completed.

Indicator LaPAS PI Code: 25445

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner. Treatment of an offender's health condition is not limited by the resources and services available at the prison; however the health authority is responsible for ensuring that referrals to off-site health services providers are made for offenders who need health care beyond on-site resources.

3. **Use:** Provides the number of off-site specialist visits completed.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Summation of the number of off-site specialist visits completed.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** C-05-001.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.1: To provide all non-primary health care service needs of the offenders including but not limited to emergency, inpatient, diagnostic, procedures, and specialist visits using evidenced based clinical guidelines and cost containment practices.

Indicator Name: Number of diagnostic tests completed on-site.

Indicator LaPAS PI Code: NEW

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner.

3. **Use:** Provides the number of diagnostic tests completed on-site.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Summation of the number of diagnostic tests completed on-site.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** C-05-001.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.1:   To provide all non-primary health care service needs of the offenders including but not limited to emergency, inpatient, diagnostic, procedures, and specialist visits using evidenced based clinical guidelines and cost containment practices.

Indicator Name: Number of diagnostic tests completed off-site.

Indicator LaPAS PI Code: 25446

1.   **Type and Level:** General Performance; Outcome.

2.   **Rationale, Relevance, Reliability:**   To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner. Treatment of an offender's health condition is not limited by the resources and services available at the prison; however the health authority is responsible for ensuring that referrals to off-site health services providers are made for offenders who need health care beyond on-site resources.

3.   **Use:** Provides the number of diagnostic tests completed off-site.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6.   **Calculation Methodology:** Summation of the number of diagnostic tests completed off-site.

7.   **Scope:** Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** C-05-001.

10.   **Responsible Person:**
       Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.2:   To improve chronic care management to reduce long-term complications.

Indicator Name: Number of deaths from suicide (system-wide).

Indicator LaPAS PI Code: 10771

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Reduce the number of deaths from suicides (system-wide) by providing constitutional acceptable levels of health care that reflect community care standards and operate in an efficient and cost effective manner.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of the number of deaths from suicide.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.2: To improve chronic care management to reduce long-term complications.

Indicator Name: Number of deaths from violence (system-wide).

Indicator LaPAS PI Code: 10772

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Reduce the number of deaths from violence (system-wide) by providing constitutional acceptable levels of health care that reflect community care standards and operate in an efficient and cost effective manner.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of the number of deaths from violence.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.2: To improve chronic care management to reduce long-term complications.

Indicator Name: Number of deaths from illness (system-wide).

Indicator LaPAS PI Code: 10773

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Reduce the number of deaths from illness (system-wide) by providing constitutional acceptable levels of health care that reflect community care standards and operate in an efficient and cost effective manner.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of the number of deaths from illness.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.2:   To improve chronic care management to reduce long-term complications.

Indicator Name: Number of positive responses to tuberculosis tests (system-wide).

Indicator LaPAS PI Code: 10774

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the number of positive responses to tuberculosis tests (system-wide) while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of the number of positive responses to tuberculosis test.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.2:   To improve chronic care management to reduce long-term complications.

Indicator Name: Average number of HIV positive offenders (system-wide).

Indicator LaPAS PI Code: 10775

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the average number of HIV positive offenders statewide while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.

6. **Calculation Methodology:** Divide the total number of offenders HIV positive by the number of days in the year.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.2:   To improve chronic care management to reduce long-term complications.

Indicator Name: Average number of offenders diagnosed with AIDS (system-wide).

Indicator LaPAS PI Code: 10776

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the average number of offenders diagnosed with AIDS system-wide while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.

3. **Use:** Internal decision making on expansion or contractions of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by the Office of Technology Services.

6. **Calculation Methodology:** Divide the total number of offenders diagnosed with AIDs by number of days in the year.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.2: To improve chronic care management to reduce long-term complications.

Indicator Name: Average number of offenders diagnosed with Hepatitis C (system-wide).

Indicator LaPAS PI Code: 10778

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the average number of offenders diagnosed with Hepatitis C system-wide while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by the Office of Technology Services.

6. **Calculation Methodology:** Divide the total number of offenders diagnosed with Hepatitis C by number of days in the year.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.2:   To improve chronic care management to reduce long-term complications.

Indicator Name: Number of offenders cured from Hepatitis C.

Indicator LaPAS PI Code: NEW

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the number of offenders cured from Hepatitis C while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by the Office of Technology Services.

6. **Calculation Methodology:** Summation of the number of offenders cured from Hepatitis C.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.2:   To improve chronic care management to reduce long-term complications.

Indicator Name: Percentage of offenders with Hepatitis C who were seen in chronic care clinic.

Indicator LaPAS PI Code: NEW

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the number of offenders with Hepatitis C who were seen in chronic care clinic while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by the Office of Technology Services.

6. **Calculation Methodology:** Divide the total number of offenders with Hepatitis C that were seen in a chronic care clinic by the total number of offenders with Hepatitis C.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.3:   To provide efficient, onsite healthcare and to make only
                      appropriate referrals for off-site care.

Indicator Name: Percentage of emergency off-site admissions for emergency off-
                      site medical trips.

Indicator LaPAS PI Code: NEW

1.   **Type and Level:** General Performance; Outcome.

2.   **Rationale, Relevance, Reliability:** To provide constitutionally acceptable
      levels of health care that reflect community care standards and operate in an
      efficient and cost-effective manner. Treatment of an offender's health condition
      is not limited by the resources and services available at the prison; however
      the health authority is responsible for ensuring that referrals to off-site health
      services providers are made for offenders who need health care beyond on-
      site resources. Telemedicine allows an offsite physician to evaluate the patient
      while the patient remains at the prison, thoroughly saving expensive transport
      costs.

3.   **Use:** Internal decision making on expansion or contraction of programs and
      staffing.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6.   **Calculation Methodology:** Divide the number of off-site admissions by the total
      number of off-site emergency medical trips.

7.   **Scope:** Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** C-05-001.

10.   **Responsible Person:**
      Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.3:   To provide efficient, onsite healthcare and to make only appropriate referrals for off-site care.

Indicator Name: Number of offender visits to non-DOC health care providers'/specialty clinics per 1,000 offenders (excluding telemedicine.)

Indicator LaPAS PI Code: NEW

1.   **Type and Level:** General Performance; Outcome.

2.   **Rationale, Relevance, Reliability:** To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner. Treatment of an offender's health condition is not limited by the resources and services available at the prison; however the health authority is responsible for ensuring that referrals to off-site health services providers are made for offenders who need health care beyond on-site resources. Telemedicine allows an offsite physician to evaluate the patient while the patient remains at the prison, thoroughly saving expensive transport costs.

3.   **Use:** Internal decision making on expansion or contraction of programs and staffing.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6.   **Calculation Methodology:** Summation of the number of offender visits to non-DOC health care providers/specialty clinics per 1,000 offenders (excluding telemedicine).

7.   **Scope:** Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** C-05-001.

10.   **Responsible Person:**
       Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.3:   To provide efficient, onsite healthcare and to make only appropriate referrals for off-site care.

Indicator Name: Number of offender visits conducted via telemedicine.

Indicator LaPAS PI Code: 10781

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner. Treatment of an offender's health condition is not limited by the resources and services available at the prison; however the health authority is responsible for ensuring that referrals to off-site health services providers are made for offenders who need health care beyond on-site resources. Telemedicine allows an offsite physician to evaluate the patient while the patient remains at the prison, thoroughly saving expensive transport costs.

3. **Use:** Provides the number of visits conducted via telemedicine.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Summation of the health care visits to non-DOC health care providers' clinics conducted via telemedicine.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** C-05-001.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.3: To provide efficient, onsite healthcare and to make only appropriate referrals for offsite care.

Indicator Name: Number of offenders over age 50 (system-wide).

Indicator LaPAS PI Code: 24348

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the number of offenders statewide over age 50 while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.

3. **Use:** Internal decision making on expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of the number of offenders statewide over age 50.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.3:   To provide efficient, onsite healthcare and to make only appropriate referrals for offsite care.

Indicator Name: Average age of offenders (system-wide).

Indicator LaPAS PI Code: 24349

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Keeps up with average age of offenders system-wide while striving to provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner.

3. **Use:** Internal decision making for expansion or contraction of programs and staffing.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.

6. **Calculation Methodology:** Divide the total age of offenders statewide by the number of days in the year.

7. **Scope:** OTS aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.4:   To develop an efficient discharge planning process to ensure continuity of care upon release with a focus on successful reentry into the community.

Indicator Name: Percentage of releasing offenders on psychotropic medications who have been scheduled for follow-up appointments in the community before their discharge.

LaPAS PI Code: 25447

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** When health care is transferred to providers in the community for releasing offenders, appropriate information should be shared with the new providers to ensure an offender's continuum of care.

3. **Use:** Provides the percentage of releasing offenders on psychotropic medications who have been scheduled for follow-up appointment in the community prior to discharge.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Percentage of releasing offenders on psychotropic medications who have been scheduled for follow-up appointment in the community prior to discharge.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** C-05-001.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective V.4:   To develop an efficient discharge planning process to ensure continuity of care upon release with a focus on successful reentry into the community.

Indicator Name: Total number of eligible offenders enrolled in Medicaid prior to release.

LaPAS PI Code: NEW

1.   **Type and Level:** General Performance; Outcome.

2.   **Rationale, Relevance, Reliability:**   When health care is transferred to providers in the community for releasing offenders, appropriate information should be shared with the new providers to ensure an offender's continuum of care.

3.   **Use:** Internal decision making for expansion or contraction of programs and staffing.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6.   **Calculation Methodology:** Summation of the total number of eligible offenders enrolled in Medicaid prior to release.

7.   **Scope:** Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** C-05-001.

10.   **Responsible Person:**
       Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective VI.1:   Identify offenders who require mental health treatment through a comprehensive evaluation process to include assessment of psychological symptoms and treatment history, psychological and personality functioning, cognitive functioning, academic achievement, and substance use risk; to develop an individualized treatment plan based on a multi-disciplinary approach to rehabilitation.

Indicator Name: Percentage of population identified with substance use or dependency diagnosis enrolled in substance abuse treatment.

LaPAS PI Code: 25448

1.   **Type and Level:** General Performance; Outcome.

2.   **Rationale, Relevance, Reliability:** This indicator is necessary in order to identify the population most in need of residential substance abuse treatment, substance abuse counseling, or involvement in self-help programs.

3.   **Use:** Provides the percentage of the population with a substance abuse or dependency diagnosis who are enrolled in treatment.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6.   **Calculation Methodology:** Percentage of total offender population with a substance abuse or dependency diagnosis who are enrolled in treatment.

7.   **Scope:** Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** C-05-001.

10.   **Responsible Person:**
      Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective VI.1:   Identify offenders who require mental health treatment through a comprehensive evaluation process to include assessment of psychological symptoms and treatment history, psychological and personality functioning, cognitive functioning, academic achievement, and substance use risk; to develop an individualized treatment plan based on a multi-disciplinary approach to rehabilitation.

Indicator Name: Percentage of population identified with opiate use disorder.

LaPAS PI Code: NEW

1.   **Type and Level:** General Performance; Outcome.

2.   **Rationale, Relevance, Reliability:** This indicator is necessary in order to identify the population who has an opiate use disorder.

3.   **Use:** Provides the percentage of the population with an opiate use disorder.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6.   **Calculation Methodology:** Percentage of total offender population with an opiate use disorder.

7.   **Scope:** Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** C-05-001.

10.   **Responsible Person:**
       Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective VI.1:   Identify offenders who require mental health treatment through a comprehensive evaluation process to include assessment of psychological symptoms and treatment history, psychological and personality functioning, cognitive functioning, academic achievement, and substance use risk; to develop an individualized treatment plan based on a multi-disciplinary approach to rehabilitation.

Indicator Name: Percentage of population identified with a chronic mental health diagnosis enrolled in treatment.

LaPAS PI Code: **NEW**

1.   **Type and Level:** General Performance; Outcome.

2.   **Rationale, Relevance, Reliability:** This indicator is necessary in order to identify the population most in need of chronic mental health treatment

3.   **Use:** Provides the percentage of the population with a chronic mental health diagnosis enrolled in treatment.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6.   **Calculation Methodology:** Percentage of total offender population with a chronic mental health diagnosis enrolled in treatment.

7.   **Scope:** Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** C-05-001.

10.   **Responsible Person:**
     Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Division of Prison Operations

Activity: Division of Prison Operations

Objective VI.1:   Identify offenders who require mental health treatment through a comprehensive evaluation process to include assessment of psychological symptoms and treatment history, psychological and personality functioning, cognitive functioning, academic achievement, and substance use risk; to develop an individualized treatment plan based on a multi-disciplinary approach to rehabilitation.

Indicator Name: Number of offenders receiving Medication Assisted Treatment prior to release.

LaPAS PI Code: NEW

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** This indicator is necessary in order to provide the number of offenders receiving Medication Assisted Treatment prior to release.

3. **Use:** Provides the number of offenders who receive Medication Assisted Treatment prior to release.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Total number of offenders who receive Medication Assisted Treatment prior to release.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** C-05-001.

10. **Responsible Person:**
     Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program:　　　　Board of Pardons and Committee on Parole

Activity:　　　　Board of Pardons and Committee on Parole

Objective I.1:　　Decrease the number of applications backlogged by 5% by 2025.

Indicator Name:　Number of applications received.

Indicator LaPAS PI Code:　　24355

1. **Type and Level:** Key; Input.

2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety. It must ensure that only offenders who are rehabilitated are granted clemency. Savings arise from the cost differential between the average cost per day to incarcerate an adult and the average cost per day to supervise an offender on probation or parole.

3. **Use:** This is used for internal decision making as well as for analyzing cost savings arising from parole. Applications are screened before hearings are conducted, which should contribute to higher percentages over time.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Case Review report; Quarterly.

6. **Calculation Methodology:** Summation of applications.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    John Poche, jpoche@corrections.state.la.us.

Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective I.1:   Decrease the number of applications backlogged by 5% by 2025.

Indicator Name: Number of case hearings.

Indicator LaPAS PI Code: 10458

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications of clemency and reintegration of offenders into society in a manner consistent with public safety. It must ensure that only offenders who are rehabilitated are granted clemency.

3. **Use:** This is used for internal decision making as well as for performance-based budgeting.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Case Review report; Quarterly.

6. **Calculation Methodology:** Summation of the number of case hearings.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    John Poche, jpoche@corrections.state.la.us.

Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective I.1:   Decrease the number of applications backlogged by 5% by 2025.

Indicator Name: Number of applications backlogged for hearings.

Indicator LaPAS PI Code: NEW

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety. It must ensure that only offenders who are rehabilitated are recommended to the Governor for clemency.

3. **Use:** This is used for internal decision making as well as for performance-based budgeting.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Case Review Report; Annual.

6. **Calculation Methodology:** Summation of the number of applications backlogged for hearings.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

11. **Responsible Person:**
    John Poche, jpoche@corrections.state.la.us.

Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective I.1:   Decrease the number of applications backlogged by 5% by 2025.

Indicator Name: Number of cases recommended to the Governor.

Indicator LaPAS PI Code: 13782

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety. It must ensure that only offenders who are rehabilitated are recommended to the Governor for clemency.

3. **Use:** This is used for internal decision making as well as for performance-based budgeting.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Case Review Report; Annual.

6. **Calculation Methodology:** Summation of the number of cases of recommended to the Governor.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    John Poche, jpoche@corrections.state.la.us.

Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective I.1:   Decrease the number of applications backlogged by 5% by 2025.

Indicator Name: Number of cases approved by the Governor.

Indicator LaPAS PI Code: 13783

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety. It must ensure that only offenders who are rehabilitated are recommended to the Governor for clemency.

3. **Use:** This is used for internal decision making as well as for performance-based budgeting.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Case Review Report; Annual.

6. **Calculation Methodology:** Summation of the number of cases of approved by the Governor.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    John Poche, jpoche@corrections.state.la.us.

Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective II.1:   Decrease the recidivism for offenders granted parole by 5% by 2025.

Indicator Name: Number of parole revocation hearings conducted.

Indicator LaPAS PI Code: 1491

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety. It must ensure that only offenders who are rehabilitated are granted parole. Savings arise from the cost differential between the average cost per day to incarcerate an adult and the average cost per day to supervise an offender on probation or parole.

3. **Use:** This is used for internal decision making as well as for performance-based budgeting.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** Case Review report; Quarterly.

6. **Calculation Methodology:** Summation of the number of parole revocation hearings conducted.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    John Poche, jpoche@corrections.state.la.us.

Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective II.1:   Decrease the recidivism for offenders granted parole by 5% by 2025.

Indicator Name: Number of parole hearings conducted.

Indicator LaPAS PI Code: 1490

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety.

3. **Use:** This is used for internal decision making as well as for performance-based budgeting.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Case Review report; Quarterly.

6. **Calculation Methodology:** Summation of the number of case hearings.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    John Poche, jpoche@corrections.state.la.us.

Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective II.1:   Decrease recidivism for offenders granted parole by 5% by 2025.

Indicator Name: Number of total paroles granted.

Indicator LaPAS PI Code: 10784

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety.

3. **Use:** This is used for internal decision making as well as for performance-based budgeting.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Case Review Report; Annual.

6. **Calculation Methodology:** Summation of the number of paroles granted.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    John Poche, jpoche@corrections.state.la.us.

Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective II.1: Decrease recidivism for offenders granted parole by 5% by 2025.

Indicator Name: Number of medical paroles granted.

Indicator LaPAS PI Code: 10787

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety.

3. **Use:** This is used for the internal decision making as well as for performance-based budgeting.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Case Review Report; Annual.

6. **Calculation Methodology:** Summation of the number of medical paroles granted.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    John Poche, jpoche@corrections.state.la.us.

Performance Indicator Documentation
Corrections-Corrections Facilities

Program: Administration

Activity: Administration

Objective I.1:   Reduce staff turnover of correctional security officers by 5% by 2025.

Indicator Name: Percentage turnover of Corrections Security Officers.

Indicator LaPAS PI Code: 20522, 20533, 20545, 20616, 20696, 20721, and 20709

1. **Type and Level:** Key; Quality.

2. **Rationale, Relevance, Reliability:** The Administration Program will continue to effectively manage available resources to ensure maximum and efficient utilization and avoidance of budget deficits in accomplishing the Unit's goals and objectives. To ensure adequate correctional officer line staffing for staff and offender safety.

3. **Use:** Internal management.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** C-05-001 monthly

6. **Calculation Methodology:**

7. **Scope:** Information displayed as a total.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate

10. **Responsible Person:**
    Seth Smith, Chief of Operations, Office of Adult Services, sethsmith@corrections.state.la.us, Phone: 225-342-9711

Performance Indicator Documentation

Program: Administration

Activity: Administration

Objective I.1: Reduce staff turnover of Correctional Security Officers by 5% by 2025.

Indicator Name: Percentage of compliance with non-mandatory expected practices as required for accreditation by the American Correctional Association.

Indicator LaPAS PI Code: 20523, 20534, 20544, 20614, 20697, 20722, and 20710

1. **Type and Level:** General Performance; Quality.

2. **Rationale, Relevance, Reliability:** To ensure adequate correctional officer line staffing for staff and offender safety, the Administration Program will continue to effectively manage available resources to ensure maximum and efficient utilization and avoidance of budget deficits in accomplishing the Unit's goal and objectives.

3. **Use:** Can be used by Management to determine if there are staffing needs.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001.

6. **Calculation Methodology:** Institutional capacity divided by number of authorized CSO's (including rank) including job appointments.

7. **Scope:** Displayed by Institution.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    Elaine Leibenguth, Budget Director, elaineleibenguth@corrections.state.la.us.

Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective: I.1 Minimize security breaches through 2025.

Indicator Name: Number of offenders per Correctional Security Officer.

Indicator LaPAS PI Code: 1545, 1632, 1648, 1663, 1673, 1684, 1716, 1735, and 1765.

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** The Incarceration Program will continue to provide for the safety of the correctional staff and offenders by maintaining an organized and disciplined system of operations that promotes stability in the institution. Shows the number of offenders per Corrections Security Officer.

3. **Use:** Can be used by management to determine if there are staffing needs and to measure efficient use of resources.

4. **Clarity:** CSO = Corrections Security Officer. Security breaches include escapes.

5. **Data Source, Collection, and Reporting:** Performance Indicator spreadsheet; Various.

6. **Calculation Methodology:** Institutional capacity divided by number of authorized CSO's (including rank) including job appointments.

7. **Scope:** Displayed by institution.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Requires an authorized document from units. Valid and accurate.

10. **Responsible Person(s):**
    Elaine Leibenguth, Budget Director, elaineleibenguth@corrections.state.la.us.
    Human Resource Director, Phone: 225-342-2211.

Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1: Minimize security breaches through 2025.

Indicator Name: Average daily offender population.

Indicator LaPAS PI Code: 20524, 20535, 20546, 20596, 20605, 20615, 20698, 20723, and 20711

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** Shows the number of offenders per Corrections Security Officer.

3. **Use:** Can be used by management to determine if there are staffing needs and to measure efficient use of resources.

4. **Clarity:** CSO = Corrections Security Officer. Security breaches include escapes.

5. **Data Source, Collection, and Reporting:** Performance Indicator spreadsheet; various.

6. **Calculation Methodology:** Year to date average of assigned number of offenders by facility per department weekly census.

7. **Scope:** Displayed by institution.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Requires an authorized document from units. Valid and accurate.

10. **Responsible Person:**
    Elaine Leibenguth, Budget Director, elaineleibenguth@corrections.state.la.us.

Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1:   Minimize security breaches through 2025.

Indicator Name: Number of assaults - offender on offender.

Indicator LaPAS PI Code: 10820, 10864, 10880, 10956, 10916, 10938, 11057, 11080 and 11115

1. **Type and Level:** General Performance; Efficiency.

2. **Rationale, Relevance, Reliability:** Shows the total number of offender on offender assaults.

3. **Use:** Can be used by management to determine if there are staffing needs and to measure efficient use of resources.

4. **Clarity:** Not applicable

5. **Data Source, Collection, and Reporting:** Monthly C-05-001 report

6. **Calculation Methodology:** Cumulative total of all offender on offender assaults on an annual basis.

7. **Scope:** Aggregate

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1:   Minimize security breaches through 2025.

Indicator Name: Number of assaults - offender on staff.

Indicator LaPAS PI Code: 10819, 10863, 10879, 10914, 10937, 10955, 11056, 11079 and 11112

1. **Type and Level:** General Performance; Efficiency.

2. **Rationale, Relevance, Reliability:** Shows the total number of offender on staff assaults.

3. **Use:** Can be used by management to determine if there are staffing needs and to measure efficient use of resources.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Monthly C-05-001 report

6. **Calculation Methodology:** Cumulative total of all offender on staff assaults on an annual basis.

7. **Scope:** Aggregate

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1:   Minimize security breaches through 2025.

Indicator Name: Number of major disturbances.

Indicator LaPAS PI Code: 10817, 10861, 10877, 10912, 10935, 10953, 11054, 11077, and 11110

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** The Incarceration Program will continue to provide for the safety of the correctional staff and offenders by maintaining an organized and disciplined system of operations that promotes stability in the institutions.

3. **Use:** Can be used for Management to determine if there are staffing needs and to measure efficient use of resources.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001.

6. **Calculation Methodology:** Cumulative total of major disturbances on an annual basis displayed by Institution.

7. **Scope:** OTS Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    Elaine Leibenguth, Budget Director, elaineleibenguth@corrections.state.la.us.

Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1:   Minimize security breaches through 2025.

Indicator Name: Number of minor disturbances.

Indicator LaPAS PI Code: 10818, 10862, 10878, 10913, 10936, 10954, 11055, 11078, and 11111

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** The Incarceration Program will continue to provide for the safety of the correctional staff and offenders by maintaining an organized and disciplined system of operations that promotes stability in the institutions.

3. **Use:** Internal Management.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001.

6. **Calculation Methodology:** Cumulative total of minor disturbances on an annual basis displayed by Institution.

7. **Scope:** OTS Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    Elaine Leibenguth, Budget Director, elaineleibenguth@corrections.state.la.us.

Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1:   Minimize security breaches through 2025.

Indicator Name: Number of sex offenses.

Indicator LaPAS PI Code: 10821, 10865, 10881, 10918, 10939, 10957, 11058, 11084, and 11116

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** The Incarceration Program will continue to provide for the safety of the correctional staff and offenders by maintaining an organized and disciplined system of operations that promotes stability in the institutions.

3. **Use:** Can be used by Management to determine if there are staffing needs and to measure efficient use of resources.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Monthly C-05-001 Report.

6. **Calculation Methodology:** Cumulative total of sex offenses on an annual basis displayed by Institution.

7. **Scope:** OTS Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1:   Minimize security breaches through 2025.

Indicator Name: Percentage of offenders housed in restrictive housing.

Indicator LaPAS PI Code: NEW

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** The Incarceration Program will continue to provide for the safety of the correctional staff and offenders by maintaining an organized and disciplined system of operations that promotes stability in the institutions.

3. **Use:**   Can be used by Management to determine if there are staffing needs and to measure efficient use of resources.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Monthly C-05-001 Report.

6. **Calculation Methodology:** Percentage of the offenders housed in restrictive housing.

7. **Scope:** OTS Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1:   Minimize security breaches through 2025.

Indicator Name: Percentage of offenders released to the community from restrictive housing.

Indicator LaPAS PI Code: NEW

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** The Incarceration Program will continue to provide for the safety of the correctional staff and offenders by maintaining an organized and disciplined system of operations that promotes stability in the institutions.

3. **Use:** Can be used by Management to determine if there are staffing needs and to measure efficient use of resources.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Monthly C-05-001 Report.

6. **Calculation Methodology:** Percentage of the offenders released to the community from restrictive housing.

7. **Scope:** OTS Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Incarceration

Activity: Rehabilitation

Objective I.1:   To provide offenders with adequate adult and post-secondary education and training to enable competition in the job market for gainful employment.

Indicator Name: Number of post-secondary Certified Treatment and Rehabilitative Programs.

Indicator LaPAS PI Code: 25449, 25451, 25453, 25455, 25457, 25459, 25461, 25463, and 25465

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the actual number of Certified Treatment and Rehabilitative Programs.

3. **Use:** Used for internal decision making.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001 Report.

6. **Calculation Methodology:** Summation of the number of Certified Treatment and Rehabilitative Programs.

7. **Scope:** OTS Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Incarceration

Activity: Rehabilitation

Objective I.1:   To provide offenders with adequate adult and post-secondary education and training to enable competition in the job market for gainful employment.

Indicator Name: Number of offenders completing post-secondary Certified Treatment and Rehabilitative Programs.

Indicator LaPAS PI Code: 25450, 25452, 25454, 25456, 25458, 25460, 25462, 25464, and 25466

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the actual number of offenders completing post-secondary Certified Treatment and Rehabilitative Programs.

3. **Use:** Used for internal decision making.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001 Report.

6. **Calculation Methodology:** Summation of the number of offenders completing post-secondary Certified Treatment and Rehabilitative Programs.

7. **Scope:** OTS Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Incarceration

Activity: Rehabilitation

Objective I.1:   To provide offenders with adequate adult and post-secondary education and training to enable competition in the job market for gainful employment.

Indicator Name: Percentage of population assigned to prison skilled trades jobs that are within 3 years of transitional work program eligibility date.

Indicator LaPAS PI Code: NEW

1.   **Type and Level:** General Performance; Outcome.

2.   **Rationale, Relevance, Reliability:** Shows the percentage of the offender population that are assigned to prison skilled trades jobs that are within 3 years of transitional work program eligibility date.

3.   **Use:** Used for internal decision making.

4.   **Clarity:** Not applicable.

5.   **Data Source, Collection, and Reporting:** C-05-001 Report.

6.   **Calculation Methodology:** Percentage of the population that are assigned to prison skilled trades jobs that are within 3 years of transitional work program eligibility date.

7.   **Scope:** OTS Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Valid

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Incarceration

Activity: Rehabilitation

Objective I.1:   To provide offenders with adequate adult and post-secondary education and training to enable competition in the job market for gainful employment.

Indicator Name: Percentage of population enrolled in education programs that are within 3 years of transitional work program eligibility date.

Indicator LaPAS PI Code: NEW

1. **Type and Level:** General Performance; Outcome.

2. **Rationale, Relevance, Reliability:** Shows the percentage of the offender population enrolled in education programs that are within 3 years of transitional work program eligibility date.

3. **Use:** Used for internal decision making.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001 Report.

6. **Calculation Methodology:** Percentage of population enrolled in education programs that are within 3 years of transitional work program eligibility date.

7. **Scope:** OTS Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Incarceration

Activity: Rehabilitation

Objective I.1:   To provide offenders with adequate adult and post-secondary education and training to enable competition in the job market for gainful employment.

Indicator Name: Percentage of population enrolled in post-secondary Certified Treatment and Rehabilitative Programs that are within 3 years of transitional work program eligibility date.

Indicator LaPAS PI Code: NEW

1.   **Type and Level:** General Performance; Outcome.

2.   **Rationale, Relevance, Reliability:** Shows the percentage of the total offender population that is enrolled in post-secondary Certified Treatment and Rehabilitative Programs that are within 3 years of transitional work program eligibility date.

3.   **Use:** Used for internal decision making.

4.   **Clarity:** Not applicable.

5.   **Data Source, Collection, and Reporting:** C-05-001 Report.

6.   **Calculation Methodology:** Percentage of population enrolled in post-secondary Certified Treatment and Rehabilitative Programs that are within 3 years of transitional work program eligibility date.

7.   **Scope:** OTS Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Valid

10. **Responsible Person:**
     Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Incarceration

Activity: Health Services

Objective III.1:   Ensure that offenders and staff live and work in a controlled environment which maintains infection control standards to monitor, evaluate, treat, and contain the spread of communicable and contagious diseases; ensure offender education regarding disease management in order to reduce by 1% the percentage of offenders with communicable or chronic diseases by unit by 2025.

Indicator Name: Percentage of offender population diagnosed with chronic disease by unit.

Indicator LaPAS PI Code: 24358, 24360, 24361, 24362, 24363, 24364, 24367, 24368, and 24380

1.   **Type and Level:** Key; Outcome.

2.   **Rationale, Relevance, Reliability:** Because of their serious nature, methods of transmission, and public   sensitivity, communicable diseases require special attention. An ongoing education   program   for   staff   and offenders is critical to management and containment of these   diseases. Due to former lifestyle of the offender population, chronic disease is prevalent and requires chronic care management for effective long-term treatment.

3.   **Use:** Provides management with the percentage of the offender population diagnosed with a chronic disease.

4.   **Clarity:** Chronic disease = a disease that is long-lasting or recurrent (i.e. asthma,   diabetes, cardiovascular disease, cancer, etc.)

5.   **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6.   **Calculation Methodology:**   Number of offenders with chronic diseases divided by total number of offenders by unit.

7.   **Scope:** Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** C-05-001.

10.   **Responsible Persons:**
Darrel Vannoy, Warden, LSP, dvannoy@corrections.state.la.us;
Sandy McCain, Warden, RLCC, smccain@corrections.state.la.us;
Frederick Boutte, Warden, LCIW, frederickboutte@corrections.state.la.us;
Keith Cooley, Warden, ALC, kcooley@corrections.state.la.us;
Dusty Bickham, Warden, DCI, dustybickham@corrections.state.la.us;
Tim Hooper, Warden, EHCC, thooper@corrections.state.la.us;
Jerry Goodwin, Warden, DWCC, jgoodwin@corrections.state.la.us;
Robert Tanner, Warden, RCC, rtanner@corrections.state.la.us.

Performance Indicator Documentation

Program:　　　　Incarceration

Activity:　　　　Health Services

Objective III.1:　Ensure that offenders and staff live and work in a controlled environment which maintains infection control standards to monitor, evaluate, treat, and contain the spread of communicable and contagious diseases; ensure offender education regarding disease management in order to reduce by 1% the percentage of offenders with communicable or chronic diseases by unit by 2025.

Indicator Name:　Percentage of offenders population diagnosed with a with communicable disease by unit.

Indicator LaPAS PI Code:　　　20528,　20539,　20550,　20600,　20609,　20620, 20703, 20727 and 20715

1.　**Type and Level:**　Key; Outcome.

2.　**Rationale, Relevance, Reliability:**　Because of their serious nature, methods of transmission, and public　　　sensitivity, communicable diseases require special attention.　An ongoing education　　　program for staff and offenders is critical to management and containment of these　diseases.

3.　**Use:**　Provides the percentage of the offender population diagnosed with a communicable disease.

4.　**Clarity:**　None.

5.　**Data Source, Collection, and Reporting:**　C-05-001; Monthly.

6.　**Calculation Methodology:**　Number of offenders with communicable diseases divided by total number of offenders by unit.

7.　**Scope:**　Aggregate.

8.　**Caveats:**　None.

9.　**Accuracy, Maintenance, Support:**　C-05-001.

10. **Responsible Persons:**

Darrel Vannoy, Warden, LSP, dvannoy@corrections.state.la.us;
Sandy McCain, Warden, RLCC, smccain@corrections.state.la.us;
Frederick Boutte, Warden, LCIW, frederickboutte@corrections.state.la.us;
Keith Cooley, Warden, ALC, kcooley@corrections.state.la.us;
Dusty Bickham, Warden, DCI, dustybickham@corrections.state.la.us;
Tim Hooper, Warden, EHCC, thooper@corrections.state.la.us;
Jerry Goodwin, Warden, DWCC, jgoodwin@corrections.state.la.us;
Robert Tanner, Warden, RCC, rtanner@corrections.state.la.us.

Performance Indicator Documentation

Program: Incarceration

Activity: Diagnostic

Objective IV.1:   Maintain average occupancy levels through 2025.

Indicator Name: Number of persons processed through any DPS&C reception centers annually.

LaPAS PI Code: **NEW (RLCC)**, 22400(LCIW), 1726 (EHCC)

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** Proper diagnostic services upon entry into incarceration assesses risks that balance security requirements with the offender's program needs.

3. **Use:** Provides the information necessary to make staffing and security decisions.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Summation of the number Reentry Questionnaires completed during the reception process annually

7. **Scope:** Displayed by institution.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Trend analysis and Department meetings to review and discuss.

10. **Responsible Person(s):**
    Sandy McCain, Warden, RLCC, smccain@corrections.state.la.us;
    Frederick Boutte, Warden, LCIW, frederickboutte@corrections.state.la.us;
    Tim Hooper, Warden, EHCC, thooper@corrections.state.la.us.

Performance Indicator Documentation

Program: Incarceration

Activity: Diagnostic

Objective IV.1:   Maintain average occupancy levels by 2025.

Indicator Name: Number of reception centers utilized.

LaPAS PI Code: **NEW (RLCC),** 22401(LCIW), 1727 (EHCC)

1.   **Type and Level:** Key; Outcome.

2.   **Rationale, Relevance, Reliability:**   Shows number of reception centers utilized.

3.   **Use:** Provides the information necessary to make staffing and security decisions.

4.   **Clarity:** Not applicable.

5.   **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6.   **Calculation Methodology:** Total number of reception centers utilized.

7.   **Scope:** Displayed by institution.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Trend analysis and Department meetings to review and discuss.

10.   **Responsible Person(s):**
      Sandy McCain, Warden, RLCC, smccain@corrections.state.la.us;
      Frederick Boutte, Warden, LCIW, frederickboutte@corrections.state.la.us;
      Tim Hooper, Warden, EHCC, thooper@corrections.state.la.us.

Performance Indicator Documentation

Program: Incarceration

Activity: Diagnostic

Objective IV.1:   Maintain average occupancy levels by 2025.

Indicator Name: Number of persons screened through the Adult Reception and Diagnostic Center at Elayn Hunt Correctional Center.

LaPAS PI Code: **NEW (EHCC)**

1. **Type and Level:** Key; Outcome

2. **Rationale, Relevance, Reliability:** Shows number of reception centers utilized.

3. **Use:** Provides the information necessary to make staffing and security decisions.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.

6. **Calculation Methodology:** Total number of persons screened through the Adult Reception and Diagnostic Center at Elayn Hunt Correctional Center.

7. **Scope:** Displayed by institution.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Trend analysis and Department meetings to review and discuss.

10. **Responsible Person(s):**
    Tim Hooper, Warden, EHCC, thooper@corrections.state.la.us.

Performance Indicator Documentation

Program: Administration and Support

Activity: Administration and Support

Objective I.1:   Maintain an appropriate cost per day per offender supervised while maintaining 100% American Correctional Association (ACA) accreditation through 2025.

Indicator Name: Percentage of ACA accreditation maintained.

LaPAS PI Code: 6574

1. **Type and Level**: Key; Quality.

2. **Rationale, Relevance, Reliability:** ACA accreditation forms the foundation of the Department's operations and is a continuing catalyst for productive change. In order to maintain accreditation, a unit must be found in compliance with 100% of the mandatory standards and a minimum of 90% of the non-mandatory standards.

3. **Use:** ACA standards can be used by internal management as a benchmark for Departmental performance. Standards are also used for performance-based budgeting purposes to identify savings that arise from compliance with standards (for example, significant savings in insurance premiums).

4.   **Clarity:** ACA = American Correctional Association.

5.   **Data Source, Collection, and Reporting:** Office of the Secretary.

6.   **Calculation Methodology:** Divide the number of Departmental institutions and functions with ACA accreditation by the total number of Departmental institutions.

7.   **Scope:** Displays as a total for the Department and again by function.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Accreditation involves an initial audit during which a unit is measured according to sets of mandatory and non-mandatory standards.

10. **Responsible Person:**
    Pete Fremin, Director, Probation and Parole, pfremin@corrections.state.la.us

Performance Indicator Documentation

Program: Administration and Support

Activity: Administration and Support

Objective I.1: Maintain an appropriate cost per day per offender supervised while maintaining 100% American Correctional Association (ACA) accreditation through 2025.

Indicator Name: Average cost per day per offender supervised.

LaPAS PI Code: 1747

1. **Type and Level**: Key; Quality.

2. **Rationale, Relevance, Reliability:** Probation and parole provides a cost effective alternative to further incarceration for those eligible for the program.

3. **Use:** Determine staffing and caseload levels.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Office of the Secretary.

6. **Calculation Methodology:** Divide the total cost by number of offenders supervised.

7. **Scope:** Displays as a total for the Department and again by function.

8. **Caveats:** There is no report generated showing this information.

9. **Accuracy, Maintenance, Support:** Department monthly reports.

10. **Responsible Person:**
    Elaine Leibenguth, Budget Director, ElaineLeibenguth@corrections.state.la.us.

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1:   Reduce the average caseload per agent by a minimum of 5% by 2025.

Indicator Name: Average caseload per agent (number of offenders).

LaPAS PI Code: 10695

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** Shows the average number of cases under supervision per agent.

3. **Use:** Allows trend analysis.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Probation and Parole.

6. **Calculation Methodology:** Divide the total number of agents by the total number of cases.

7. **Scope:** Displays information by agent.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Provided by Administrative Director; Quarterly.

10. **Responsible Person:**
    Pete Fremin, Director, Probation and Parole, pfremin@corrections.state.la.us

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1:   Reduce the average caseload per agent by a minimum of 5% by 2025.

Indicator Name: Average number of offenders under supervision.

LaPAS PI Code: 1758

1.   **Type and Level:** Key; Efficiency.

2.   **Rationale, Relevance, Reliability:** Provides a number of total cases under supervision by the Division of Probation & Parole.

3.   **Use:**   Allows management to compare the number of offenders under supervision to the number of investigations that are conducted in order to decide resource allocation.

4.   **Clarity:** Not applicable.

5.   **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.

6.   **Calculation Methodology:** Calculation of average number of offenders under supervision.

7.   **Scope:** Displays information for Probation and Parole.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Provided by Probation and Parole.

10. **Responsible Person:**
     Pete Fremin, Director, Probation and Parole, pfremin@corrections.state.la.us

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1:   Reduce the average caseload per agent by a minimum of 5% by 2025.

Indicator Name: Average number of offenders under electronic surveillance.

Indicator LaPAS PI Code: 1759

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** The Field Service Program will continue to provide efficient and effective control, supervision, and reintegration of offenders into society, while at the same time striving to comply with statutory workload limits, utilizing evidence based practices in the supervision model.

3. **Use:** Used in internal decision making and performance-based budgeting purposes.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Office of Probation and Parole; Quarterly.

6. **Calculation Methodology:** Summation of the number of offenders who complete probation and parole supervision who recidivate.

7. **Scope:** Aggregate

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    Toni McKnight, P&P, tmcknight@corrections.state.la.us.

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1: Reduce the average caseload per agent by a minimum of 5% by 2025.

Indicator Name: Total number of Probation and Parole cases closed.

LaPAS PI Code: 24375

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** Provides a number of cases closed in order to evaluate staffing and officer caseload.

3. **Use:** Allows management to compare the number of offenders under supervision to the number of cases that are closed in order to determine maximum resource allocation.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.

6. **Calculation Methodology:** Total number of cases closed annually.

7. **Scope:** Displays information for Probation and Parole.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.

10. **Responsible Person:**
    Pete Fremin, Director, Probation and Parole, pfremin@corrections.state.la.us

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1: Reduce the average caseload per agent by a minimum of 5% by 2025.

Indicator Name: Percentage of cases closed that are completions.

LaPAS PI Code : 24376

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** Provides a number by which to compare number of closed cases that were satisfactory closures.

3. **Use:** Allows management to compare the number of cases closed that were satisfactory completions of the conditions of supervision to the total number of cases closed.

4. **Clarity:** Satisfactory completion – offender satisfactorily completed all terms and conditions of supervision.

5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.

6. **Calculation Methodology:** Calculation of average number of cases closed that were satisfactory completions.

7. **Scope:** Displays information for Probation and Parole.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.

10. **Responsible Person:**
    Pete Fremin, Director, Probation and Parole, pfremin@corrections.state.la.us.

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1:   Reduce the average caseload per agent by a minimum of 5% by 2025.

Indicator Name: Percentage of cases closed that are closed due to revocation.

LaPAS PI Code: 24377

1.   **Type and Level:** Key; Efficiency.

2.   **Rationale, Relevance, Reliability:** Probation and parole supervision provides a cost effective alternative to further incarceration for those eligible for the program; provides a number by which to compare number of cases that are closed due to   revocation as compared to total number of closed cases.

3.   **Use:** Allows management to compare the number of cases closed due to revocation for violation of one or more conditions of supervision to the total number of cases closed in order to determine trends, manage and allocate resources in the most cost-effective way possible.

4.   **Clarity:** Not applicable.

5.   **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.

6.   **Calculation Methodology:** Calculation of percentage of cases closed that are closed due to revocation.

7.   **Scope:** Displays information for Probation and Parole.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Provided by Probation and Parole.

10. **Responsible Person:**
     Pete Fremin, Director, Probation and Parole, pfremin@corrections.state.la.us

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1:   Reduce the average caseload per agent by a minimum of 5% by 2025.

Indicator Name: Percentage of revocations that are due to technical violations.

LaPAS PI Code: 24378

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** Probation and parole supervision provides a cost effective alternative to further incarceration for those eligible for the program.

3. **Use:** Allows management to compare the number of revocations that are due technical violations to the total number of revocations to determine effectiveness of sanctions.

4. **Clarity:** Technical violation = failure to comply with one or more conditions of supervision.

5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.

6. **Calculation Methodology:** Calculation of percentage of revocations that are technical violations of supervision.

7. **Scope:** Displays information for Probation and Parole.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.

10. **Responsible Person:**
    Pete Fremin, Director, Probation and Parole, pfremin@corrections.state.la.us

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1:   Reduce the average caseload per agent by a minimum of 5% by 2025.

Indicator Name: Percentage of revocations that are due to new felony conviction.

LaPAS PI Code: 24379

1.   **Type and Level:** Key; Efficiency.

2.   **Rationale, Relevance, Reliability:** Provides the percentage of revocations that are due to a new felony conviction.

3.   **Use:** Allows management to compare the percentage of revocations due to a new felony conviction to the total number of revocations to assess performance.

4.   **Clarity:** Not applicable.

5.   **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.

6.   **Calculation Methodology:** Calculation of average number of offenders whose supervision is revoked due to a new felony conviction.

7.   **Scope:** Displays information for Probation and Parole.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Provided by Probation and Parole.

10. **Responsible Person:**
     Pete Fremin, Director, Probation and Parole, pfremin@corrections.state.la.us

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1:   Reduce the average caseload per agent by a minimum of 5% by 2025.

Indicator Name: Total number of earned compliance credits lost by those on supervision for non-compliance with supervision conditions. (Refer to Justice Reinvestment Annual Report)

LaPAS PI Code: **NEW**

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** Provides the total number of earned compliance credits lost by those on supervision for non-compliance with supervision conditions.

3. **Use:** Allows management to compare the percentage of revocations due to a new felony conviction to the total number of revocations to assess performance.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.

6. **Calculation Methodology:** Summation of the total number of earned compliance credits lost by those on supervision for non-compliance with supervision conditions.

7. **Scope:** Displays information for Probation and Parole.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.

10. **Responsible Person:**
    Pete Fremin, Director, Probation and Parole, pfremin@corrections.state.la.us

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.2:   Reduce the number of offenders returning to prison based on technical violations committed while on community supervision by a minimum of 5% by 2025.

Indicator Name: Total number of revocations.

LaPAS PI Code: 24959

1.   **Type and Level:** Key; Efficiency.

2.   **Rationale, Relevance, Reliability:** Provides the number of revocations.

3.   **Use:** Internal management.

4.   **Clarity:** Not applicable.

5.   **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.

6.   **Calculation Methodology:** Calculation of average number of offenders whose supervision is revoked.

7.   **Scope:** Displays information for Probation and Parole.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Provided by Probation and Parole.

10.   **Responsible Person:**
        Pete Fremin, Director, Probation and Parole, pfremin@corrections.state.la.us

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.2:   Reduce the number of offenders returning to prison based on technical violations committed while on community supervision by a minimum of 5% by 2025.

Indicator Name: Number of offenders who are admitted to Day Reporting Center programs as an alternative to incarceration.

LaPAS PI Code: 24960

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** Probation and parole provides a cost effective alternative to further incarceration for those eligible for the program.

3. **Use:** To manage and allocate resources and to maximize public safety in the most cost-effective way possible.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.

6. **Calculation Methodology:** Calculation of the number of offenders who are admitted to Day Reporting Center programs as an alternative to incarceration.

7. **Scope:** Displays information for Probation and Parole.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.

10. **Responsible Person:**
    Pete Fremin, Director, Probation and Parole, pfremin@corrections.state.la.us

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.2:   Reduce the number of offenders returning to prison based on technical violations committed while on community supervision by a minimum of 5% by 2025.

Indicator Name: Number of offenders who completed a diversion or community alternative program as an alternative to long term incarceration.

LaPAS PI Code: 24961

1.   **Type and Level:** Key; Efficiency.

2.   **Rationale, Relevance, Reliability:** Probation and parole provides a cost effective alternative to further incarceration for those eligible for the program.

3.   **Use:** To manage and allocate resources and to maximize public safety in the most cost-effective way possible.

4.   **Clarity:** Not applicable.

5.   **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.

6.   **Calculation Methodology:** Calculation of the number of offenders who were referred to diversion program as an alternative to incarceration.

7.   **Scope:** Displays information for Probation and Parole.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Provided by Probation and Parole.

10. **Responsible Person:**
     Pete Fremin, Director, Probation and Parole, pfremin@corrections.state.la.us

Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.2:   Reduce the number of offenders returning to prison based on technical violations committed while on community supervision by a minimum of 5% by 2025.

Indicator Name: Recidivism rate for offenders who complete probation and parole supervision.

Indicator LaPAS PI Code: 25334

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** The Field Services Program will continue to provide efficient and effective control, supervision, and reintegration of offenders into society, while at the same time striving to comply with statutory workload limits, utilizing evidence based practices in the supervision model.

3. **Use:** Used in internal decision making and performance-based budgeting purposes.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Office of Probation and Parole; Quarterly.

6. **Calculation Methodology:** Summation of the number of offenders who complete probation and parole supervision who recidivate.

7. **Scope:** Aggregate

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid and accurate.

10. **Responsible Person:**
    Toni McKnight, P&P, tmcknight@corrections.state.la.us.

Performance Indicator Documentation

Program: Local Housing of Adult Offenders

Activity: Local Housing of Adult Offenders

Objective I.1:   Utilize local facilities as an efficient alternative to State correctional facilities while reducing the recidivism rate by 5% by 2025.

Indicator Name: Average number of State adult offenders housed per day in local facilities.

LaPAS PI Code: 1781

1. **Type and Level:** Key; Output.

2. **Rationale, Relevance, Reliability:** Provides offender counts.

3. **Use:** Trend analysis and budget projections.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Division of Prison Operations/ Accounting/ Budget Services; Weekly/Monthly.

6. **Calculation Methodology:** Calculation of the average number of State offenders housed per day in local facilities.

7. **Scope:** Displayed by facility.

8. **Caveats:** Not applicable.

9. **Accuracy, Maintenance, Support:** Department monthly reports.

10. **Responsible Person:**
    Division of Prison Operations/Accounting/Budget Services.

Performance Indicator Documentation

Program: Local Housing of Adult Offenders

Activity: Local Housing of Adult Offenders

Objective I.1:   Utilize local facilities as an efficient alternative to State correctional facilities while reducing the recidivism rate by 5% by 2025.

Indicator Name: Percentage of State adult offender population housed in local facilities.

LaPAS PI Code: 1783

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:** Provides data comparisons.

3. **Use:** Trend analysis and budget projections.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** Budget Services.

6. **Calculation Methodology:** Divide State adult inmate population housed in local facilities by adult inmate population.

7. **Scope:** Cumulative Department calculations.

8. **Caveats:** Not applicable.

9. **Accuracy, Maintenance, Support:** Computations by budget services.

10. **Responsible Person:**
    Elaine Leibenguth, Budget Director, ElaineLeibenguth@corrections.state.la.us.

Performance Indicator Documentation

Program: Local Housing of Adult Offenders

Activity: Local Housing of Adult Offenders

Objective I.1: Utilize local facilities as an efficient alternative to State correctional facilities while reducing the recidivism rate by 5% by 2025.

Indicator Name: Recidivism rate for State offenders housed in local facilities.

LaPAS PI Code: 20640

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** The recidivism rate is about the same for offenders residing in correctional facilities and in the Local Housing of Adult Offenders program. Therefore, in terms of major outcomes, this is a cost-effective alternative to traditional housing.

3. **Use:** Used in internal decision making and performance-based budgeting purposes.

4. **Clarity:** Not applicable.

5. **Data Source, Collection, and Reporting:** OTS.

6. **Calculation Methodology:** Summation of the number of offenders housed in local facilities that recidivate. (Five years after release).

   Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for "consistent and meaningful correctional performance measures for adult prisons" across the nation. http://www.asca.net/.

   The calculation methodology changes are:

   1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)

   2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)

3.   An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Transitional Work Program

Activity: Transitional Work Program

Objective I.1:   Increase the percentage of Transitional Work Program participants.

Indicator Name: Average cost per day per offender for contract transitional work programs.

LaPAS PI Code: 21908

1.   **Type and Level:** Key; Outcome.

2.   **Rationale, Relevance, Reliability:** Trending and staffing levels.

3.   **Use:** Internal decision making on expansion or contraction of programs.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** Purchasing/Contracts.

6.   **Calculation Methodology:**   Cost of housing work release offenders as reflected in Contract and Appropriations bill.

7.   **Scope:** Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Transitional Work Program

Activity: Transitional Work Program

Objective I.1:   Increase the percentage of Transitional Work Program participants.

Indicator Name: Average cost per day per offender for non-contract transitional work programs.

LaPAS PI Code: 21909

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** Average cost per day is the measure of the cost effectiveness of the programs.

3. **Use:** Internal decision making on expansion or contraction of programs.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** Appropriations bill.

6. **Calculation Methodology:** Cost of housing work release offenders per funding in Appropriations bill.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Transitional Work Program

Activity: Transitional Work Program

Objective I.1:   Increase the percentage of Transitional Work Program participants.

Indicator Name: Average number of offenders in transitional work programs per day.

LaPAS PI Code: 13840

1.   **Type and Level:** Key; Outcome.

2.   **Rationale, Relevance, Reliability:** This is an efficiency measure of the program.

3.   **Use:** Internal decision making on expansion or contraction of programs.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.

6.   **Calculation Methodology:** Total number of participants divided by number of days in reporting period.

7.   **Scope:** Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Valid.

10.   **Responsible Person:**
      Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Transitional Work Program

Activity: Transitional Work Program

Objective I.1:   Increase the percentage of Transitional Work Program participants.

Indicator Name: Recidivism rate of offenders who completed in transitional work programs.

LaPAS PI Code: 6580

1.   **Type and Level:** Key; Outcome.

2.   **Rationale, Relevance, Reliability:** This is an efficiency measure of the program.

3.   **Use:** Internal decision making on expansion or contraction of programs.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.

6.   **Calculation Methodology:** Summation of sex offenders who return to custody following a conviction for a new felony or technical revocation of supervision after having been released from incarceration. (Five years after release)

        Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for "consistent and meaningful correctional performance measures for adult prisons" across the nation. http://www.asca.net/.

        The calculation methodology changes are:

        1.   An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)

2.   An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)

3.   An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)

7.   **Scope:** Aggregate.

8.   **Caveats:** Data on recidivism must be analyzed over a period of years in order to be meaningful.

9.   **Accuracy, Maintenance, Support:** Valid.

10.   **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Transitional Work Program

Activity: Transitional Work Program

Objective I.1:   Increase the percentage of Transitional Work Program participants.

Indicator Name: Number of releases from transitional work programs.

LaPAS PI Code: **NEW**

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** Trending and staffing levels.

3. **Use:** Internal decision making on expansion or contraction of programs.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of the total number released from transitional work programs.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Reentry Services

Activity: Reentry Services

Objective I.1:   Provide pre-release education and transition services for offenders who have been committed to state custody and are housed in parish and local facilities.

Indicator Name: Number of state offenders housed in local facilities who completed reentry and transitional center program prior to release.

LaPAS PI Code: 24499

1.   **Type and Level:** Key; Outcome.

2.   **Rationale, Relevance, Reliability:** This is an efficiency measure of the program.

3.   **Use:** Internal decision making on expansion or contraction of programs.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.

6**.**   **Calculation Methodology:** Calculation of the number of offenders who completed reentry and transitional center program prior to release.

7.   **Scope:** Aggregate.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Valid.

10.   **Responsible Person:**
      Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Reentry Services

Activity: Reentry Services

Objective I.1   Provide pre-release education and transition services for offenders who have been committed to state custody and are housed in parish and local facilities.

Indicator Name: Recidivism rate reduction for state offenders housed in local facilities who complete local reentry center programs (Year 5).

LaPAS PI Code: 23244

1.   **Type and Level:** Key; Outcome.

2.   **Rationale, Relevance, Reliability:** This is an efficiency measure of the program.

3.   **Use:** Internal decision making on expansion or contraction of programs.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.

6.   **Calculation Methodology:** Summation of the number of inmates housed in local facilities who complete the reentry and transition center programs that recidivate. (Five years after release)

        Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State   Correctional Administrators (ASCA).   ASCA has developed a Performance Based Measures System that provides for "consistent and meaningful correctional performance measures for adult prisons" across the nation. http://www.asca.net/

        The calculation methodology changes are:

        1.   An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)

2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)

3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** Valid.

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Reentry Services

Activity: Reentry Services

Objective I.1:   Provide pre-release education and transition services for offenders who have been committed to state custody and are housed in parish and local facilities.

Indicator Name: Number of state offenders housed in local facilities who complete a Certified Treatment and Rehabilitative Program while housed in local facility.

Indicator LaPAS PI Code: 25878

1. **Type and Level:** General Performance; Output

2. **Rationale, Relevance, Reliability:** Shows the actual number of state offenders who complete a Certified Treatment and Rehabilitative Program while housed in a local facility.

3. **Use:** Used for internal decision making

4. **Clarity:** Not applicable

5. **Data Source, Collection, and Reporting:** C-05-001

6. **Calculation Methodology:** Summation of the number of state offenders who complete a Certified Treatment and Rehabilitative Program while housed in a local facility.

7. **Scope:** OTS aggregate

8. **Caveats:** None

9. **Accuracy, Maintenance, Support:** Valid

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Reentry Services

Activity: Reentry Services

Objective I.1:   Provide pre-release education and transition services for offenders who have been committed to state custody and are housed in parish and local facilities.

Indicator Name: Number of Certified Treatment and Rehabilitative Programs offered in local facilities.

Indicator LaPAS PI Code: 25877

1. **Type and Level:** General Performance; Output

2. **Rationale, Relevance, Reliability:** Shows the actual number of Certified Treatment and Rehabilitative Programs.

3. **Use:** Used for internal decision making

4. **Clarity:** Not applicable

5. **Data Source, Collection, and Reporting:** C-05-001

6. **Calculation Methodology:** Summation of the number of Certified Treatment and Rehabilitative Programs.

7. **Scope:** OTS aggregate

8. **Caveats:** None

9. **Accuracy, Maintenance, Support:** Valid

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Reentry Services

Activity: Reentry Services

Objective I.1:   Provide pre-release education and transition services for offenders who have been committed to state custody and are housed in parish and local facilities.

Indicator Name: Number of population completing a Certified Treatment and Rehabilitative Programs in local facilities.

Indicator LaPAS PI Code: **NEW**

1. **Type and Level:** General Performance; Output

2. **Rationale, Relevance, Reliability:** Shows the number of total offenders who complete a Certified Treatment and Rehabilitative Program while housed in a local facility.

3. **Use:** Used for internal decision making

4. **Clarity:** Not applicable

5. **Data Source, Collection, and Reporting:** C-05-001

6. **Calculation Methodology:** Summation of the number of total offenders who complete a Certified Treatment and Rehabilitative Program while housed in a local facility.

7. **Scope:** OTS aggregate

8. **Caveats:** None

9. **Accuracy, Maintenance, Support:** Valid

10. **Responsible Person:**
    Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective I.1:   Increase sales dollars by 5% by 2025.

Indicator Name: Total volume of sales.

LaPAS PI Code: 20648

1. **Type and Level:** Key; Outcome.

2. **Rationale, Relevance, Reliability:** Serves to compare sales volume by customers from year to year. Sales volume is extremely important in determining whether fixed costs are met and PE is supporting its mission.

3. **Use:** Used both internally and externally. Allows management to target areas where sales suffer or determine best course of action in that category and how to allocate resources. Used externally to report the success of programs.

4. **Clarity:** Only certain operations can be enhanced through marketing and other efforts. Other sales volumes are determined by outside factors that cannot be controlled. Items are segregated between sales affected by marketing efforts and other sales.

5. **Data Source, Collection, and Reporting:** Financial statements generated by source documentation of jobs delivered and billed to customers. Financial statements are generated on a monthly basis.

6. **Calculation Methodology:** Automated; calculated through the accounting software system on an accrual basis.

7. **Scope:** Aggregate. Reported as a whole and by individual operating units.

8. **Caveats:** Although breakdown of sales per this PI is greater than that reported through financial statements, it requires even further breakdown and analysis to property use for internal management decisions.

9. **Accuracy, Maintenance, Support:** Generated through financial statements and accounting reports which are audited by the Legislative Auditor.

10. **Responsible Person:**
Accountant Manager, Prison Enterprises Headquarters, Phone: 225-342-6752

Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective I.2: Decrease percentage of customer complaints by 10% by 2025.

Indicator Name: Percentage of customer complaints to orders delivered.

LaPAS PI Code: 20641

1. **Type and Level:** Key; Quality.

2. **Rationale, Relevance, Reliability:** Job orders delivered without complaint increase customer confidence in the quality of our products and keeps unnecessary costs down allowing our pricing to remain competitive.

3. **Use:** Mostly used for internal management of our operations. This indicator helps identify recurring issues and at what point in the process (raw material procurement, manufacturing, shipping) they occur which then allows us to change the process to remedy the problem.

4. **Clarity:** This indicator represents information on job orders delivered through our industry operations.

5. **Data Source, Collection, and Reporting:** The source of this information is job orders delivered and billed through our accounting software system along with hard copies of any associated customer complaints on those jobs. Data is reported and analyzed quarterly following the issuance of monthly financial statements.

6. **Calculation Methodology:** PI is easily calculated by taking the number of complaints in a quarter and dividing by the number of jobs delivered in that same quarter.

7. **Scope:** Aggregate. Can be broken down per each industry unit through source documentation.

8. **Caveats:** Many complaints are the result of customer errors versus agency error. Customers may order wrong color, items too large, etc. These are still written up as complaints in order to properly track the jobs and head off similar issues in the future.

9.   **Accuracy, Maintenance, Support:** This PI has not been specifically audited. We maintain a database of information through our accounting software system that is very reliable and easily reported.

10.   **Responsible Person:**
Customer Service Representative, Prison Enterprises Headquarters, Phone: 225-342-6633

Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective I.2:   Decrease percentage of customer complaints by 10% by 2025.

Indicator Name: Percentage of orders damaged.

LaPAS PI Code :   20643

1.   **Type and Level:** Key; Efficiency.

2.   **Rationale, Relevance, Reliability:**   Customer satisfaction is not only an indicator of future profitability; it also indicates the dedication of the offenders to producing quality products.

3.   **Use:** This is used for internal decision making as well as budget projections.

4.   **Clarity:** None.

5.   **Data Source, Collection, and Reporting:** Internal database.

6.   **Calculation Methodology:** Divide number of orders damaged by number of orders fulfilled.

7.   **Scope:** Aggregate.

8.   **Caveats:** Run the risk of dissatisfied customers not complaining and switching to a competitor without giving Prison Enterprise a chance to correct the situation.

9.   **Accuracy, Maintenance, Support:** Internal validity.

10.   **Responsible Person:**
       Customer Service Representative, PE Headquarters, Phone: 225-342-6633

Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective I.3:   Provide 100% on-time deliveries by 2025.

Indicator Name: Percentage of orders delivered on or before promised delivery date.

LaPAS PI Code :   20644

1. **Type and Level:** Key; Efficiency.

2. **Rationale, Relevance, Reliability:**   Late deliveries create customer dissatisfaction and may lead to customers trying other vendors to meet their needs. We need to continually be aware of any problems in this area.

3. **Use:** Used internally by management to pinpoint problems in specific industries or the transportation unit. Allows us to devote necessary resources to remedy the problem.

4. **Clarity:** On-time deliveries are those jobs delivered on or before the original promised date.

5. **Data Source, Collection, and Reporting:**   Source of information is the promised and actual delivery dates of job orders billed through our accounting software system. The data is consistently reported and analyzed quarterly following the issuance of monthly financial statements.

6. **Calculation Methodology:** PI is easily calculated by the number of job orders delivered on time divided by the total number delivered in that same quarter.

7. **Scope:** Aggregate. Can be broken down per each industry per source documentation.

8. **Caveats:** Some late deliveries are due to customer changes to orders or inability to accept delivery on time by the customer.

9. **Accuracy, Maintenance, Support:** This PI has not been specifically audited. Indicator is valid, reliable, and accurate as actual and promised delivery dates are maintained within our accounting software system along with the hard copy source documentation.

10. **Responsible Person:**
Customer Service Representative, Prison Enterprises Headquarters, Phone: 225-342-6633.

Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective I.4:   Ensure that 100% of Prison Enterprises' operating units are in compliance with American Correctional Association (ACA) Performance-Based Standards for Correctional Industries every three years.

Indicator Name: Percentage of operating units in compliance with ACA Performance-Based Standards for Correctional Industries.

LaPAS PI Code: 20653

1.   **Type and Level:** Key; Quality.

2.   **Rationale, Relevance, Reliability:** ACA accreditation forms the foundation of the Department's operations and is a continuing catalyst for productive change. In order to maintain accreditation, a unit must be found in compliance with 100% of the mandatory standards and a minimum of 90% of the non-mandatory standards.

3.   **Use:** ACA standards can be used by internal management as a benchmark for Departmental performance. Standards are also used for performance-based budgeting purposes to identify savings that arise from compliance with standards (for example, significant savings in insurance premiums).

4.   **Clarity:** ACA = American Correctional Association.

5.   **Data Source, Collection, and Reporting:** Office of the Secretary. Conduct ongoing formal internal review or programs/operations.

6.   **Calculation Methodology:** Divide the number of Departmental institutions and functions with ACA accreditation by the total number of Departmental institutions.

7.   **Scope:** Displays as a total for the Department and again by function.

8.   **Caveats:** None.

9.   **Accuracy, Maintenance, Support:** Accreditation involves an initial audit during which a unit is measured according to sets of mandatory and non-mandatory standards.

10. **Responsible Person:**
     Accountant Manager, Prison Enterprises, Phone: 225-342-6752

Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective II.1:   Increase the number of offenders working in PE programs by 5% by 2025.

Indicator Name: Percentage increase of offenders assigned to PE programs.

LaPAS PI Code :   24502

1. **Type and Level:** Key; Quality.

2. **Rationale, Relevance, Reliability:** PE programs provide meaningful job opportunities for offenders while incarcerated, as well as on-the job training which will assist the offender with resume' building in preparation for release.

3. **Use:** Internal.

4. **Clarity:** None.

5. **Data Source, Collection, and Reporting:** C-05-001, monthly.

6. **Calculation Methodology:** Automated; calculated through the Offender Banking System.

7. **Scope:** Aggregate.

8. **Caveats:** None.

9. **Accuracy, Maintenance, Support:** C-05-001, monthly.

10. **Responsible Person:**
    Assistant Deputy Director, Phone: 225-219-4916.

Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective II.1:   Increase the number of offenders working in PE programs by 5% by 2025.

Indicator Name: Recidivism rate for offenders employed by PE

LaPAS PI Code :   25758

1. **Type and Level:** General Performance; Outcome

2. **Rationale, Relevance, Reliability:** This is an efficiency measure of the program.

3. **Use:** Internal decision making on expansion or contraction of programs

4. **Clarity:** None

5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.

6. **Calculation Methodology:** Summation of offenders who employed by PE and who return to custody following a conviction for a new felony or technical revocation of supervision after having been released from incarceration. (Five years after release)

   Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for "consistent and meaningful correctional performance measures for adult prisons" across the nation. http://www.asca.net/.

   The calculation methodology changes are:

   1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)

2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)

3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)

7. **Scope:** Aggregate

8. **Caveats:** Data on recidivism must be analyzed over a period of years in order to be meaningful.

9. **Accuracy, Maintenance, Support:** Valid

10. **Responsible Person:**
   Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective II.1:   Maintain self-sufficiency while ensuring continuity of existing operations, as well as further expansion as warranted, to meet future obligations by limiting cost of sale increases to no more than 10% by 2025.

Indicator Name: Incentive wages paid to offenders.

LaPAS PI Code: 25759

1. **Type and Level:** General Performance; Quality.

2. **Rationale, Relevance, Reliability:** PE programs provide meaningful job opportunities for offenders while incarcerated, as well as on-the job training which will assist the offender with resume' building in preparation for release.

3. **Use:** Internal

4. **Clarity:** None

5. **Data Source, Collection, and Reporting:** C-05-001, monthly

6. **Calculation Methodology:** Actual incentive wages paid to offenders

7. **Scope:** Aggregate

8. **Caveats:** None

9. **Accuracy, Maintenance, Support:** C-05-001, monthly

10. **Responsible Person**:
    Assistant Deputy Director, Phone: 225-219-4916.

Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective II.1:   Maintain self-sufficiency while ensuring continuity of existing operations, as well as further expansion as warranted, to meet future obligations by limiting cost of sale increases to no more than 10% by 2025.

Indicator Name: Increase in sales volume per operation.

LaPAS PI Code: **NEW**

1. **Type and Level:** General Performance; Quality.

2. **Rationale, Relevance, Reliability:** PE programs provide meaningful job opportunities for offenders while incarcerated, as well as on-the job training which will assist the offender with resume' building in preparation for release.

3. **Use:** Internal

4. **Clarity:** None

5. **Data Source, Collection, and Reporting:** C-05-001, Quarterly

6. **Calculation Methodology:** Amount of increase in sales volume.

7. **Scope:** Aggregate

8. **Caveats:** None

9. **Accuracy, Maintenance, Support:** C-05-001, monthly

10. **Responsible Person:**
    Assistant Deputy Director, Phone: 225-219-4916.

Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective II.1:   Maintain self-sufficiency while ensuring continuity of existing operations, as well as further expansion as warranted, to meet future obligations by limiting cost of sale increases to no more than 10% by 2025.

Indicator Name: Overall operating income.

LaPAS PI Code: **NEW**

1. **Type and Level:** General Performance; Quality.

2. **Rationale, Relevance, Reliability:** PE programs provide meaningful job opportunities for offenders while incarcerated, as well as on-the job training which will assist the offender with resume' building in preparation for release.

3. **Use:** Internal

4. **Clarity:** None

5. **Data Source, Collection, and Reporting:** C-05-001, Quarterly

6. **Calculation Methodology:** Total amount of operating income.

7. **Scope:** Aggregate

8. **Caveats:** None

9. **Accuracy, Maintenance, Support:** C-05-001, monthly

10. **Responsible Person:**
    Assistant Deputy Director, Phone: 225-219-4916.